

Microsoft Teams Premium

The smart place to work.



Teams Premium – The smart place to work



10,000+ Customers

have purchased Teams Premium since we went to General Availability



108% – 360% ROI

estimated financial benefit over a 3-year period, with a positive return in year 1

Customer Needs



More productive meetings

#1

Disruptor of productivity is inefficient meetings



New digital engagement opportunities

3X

More Teams meetings & calls a week

SINCE FEB 2020



Growing security threats

#1

Concern of leaders is cybersecurity and data privacy



[Microsoft Work Trend Index: Annual Report, 2024](#)

[Microsoft Work Trend Index: Annual Report, 2023](#)

[New insights on cybersecurity in the age of hybrid work, 2021](#)



Microsoft Teams Premium

The smart place to work



Intelligent Collaboration

Use AI to focus on what matters most in every meeting and call



Rich Engagements

Reimagine flexible work and create personalized engagements that grow your business and brand



Advanced Protection & Management

Collaborate more securely with advanced protection and customized Teams management



Microsoft Teams Premium

The smart place to work



Intelligent Collaboration

- Intelligent Meeting Recap
- Intelligent Call Recap
- Live Translation for Captions



Rich Engagements

- Microsoft Places
- Branding & Personalization
- Advanced Webinars & Town halls
- Virtual Appointments
- Queues App
- Microsoft Mesh



Advanced Protection & Management

- Watermarking
- End-to-End Encryption
- Meeting Controls
- Templates
- Advanced Collaboration Tools

Start your AI journey with Microsoft 365 Copilot and Teams Premium



Microsoft 365 Copilot

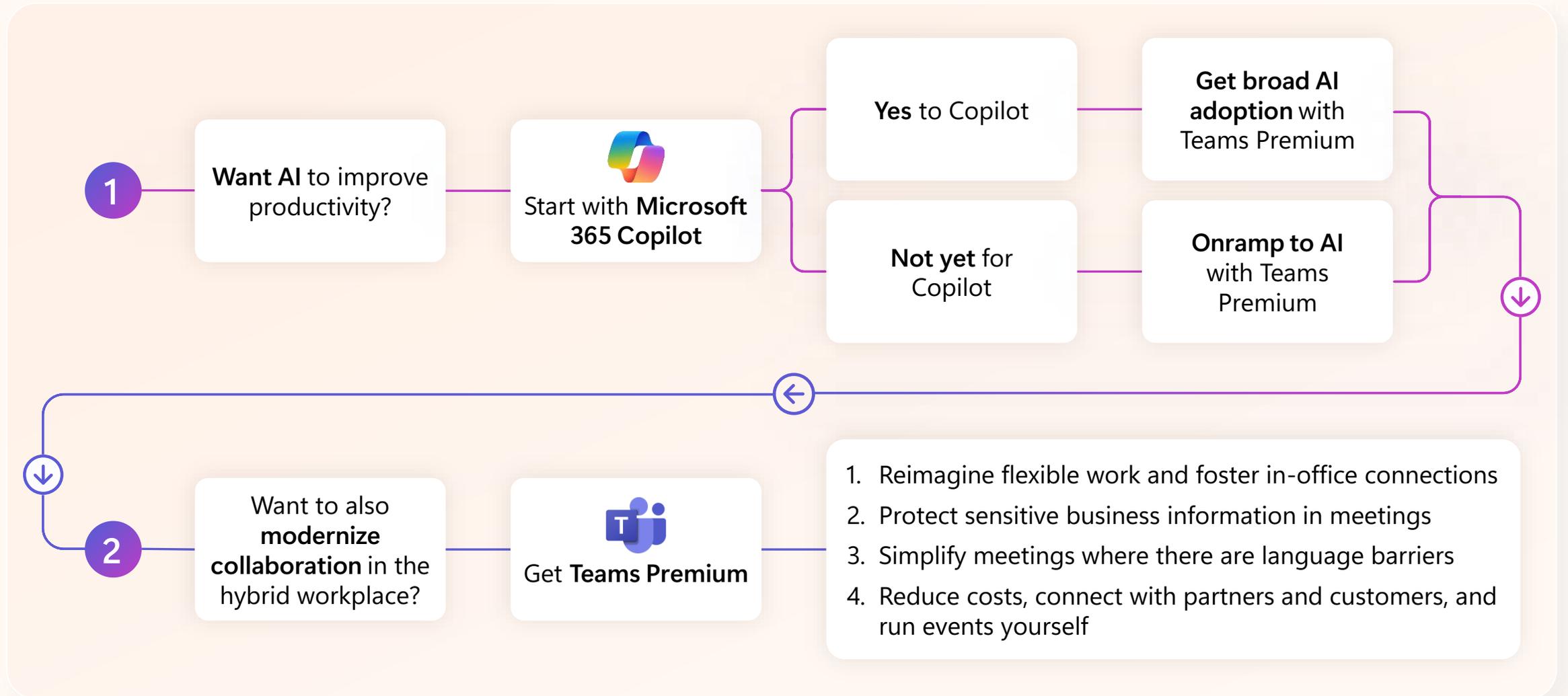
- Your AI assistant that works alongside you **within the Microsoft 365 apps** and in a **single destination** to help you navigate any task
- Enhance **productivity**
- Generative AI **based on your unique prompts**



Teams Premium

- Brings together advanced capabilities **across Microsoft Teams** to make collaboration more intelligent, engaging and protected
- Enhance your **teamwork**
- **Built-in** generative AI to get you started

How to get started on your AI journey





Teams Premium

Intelligent Collaboration

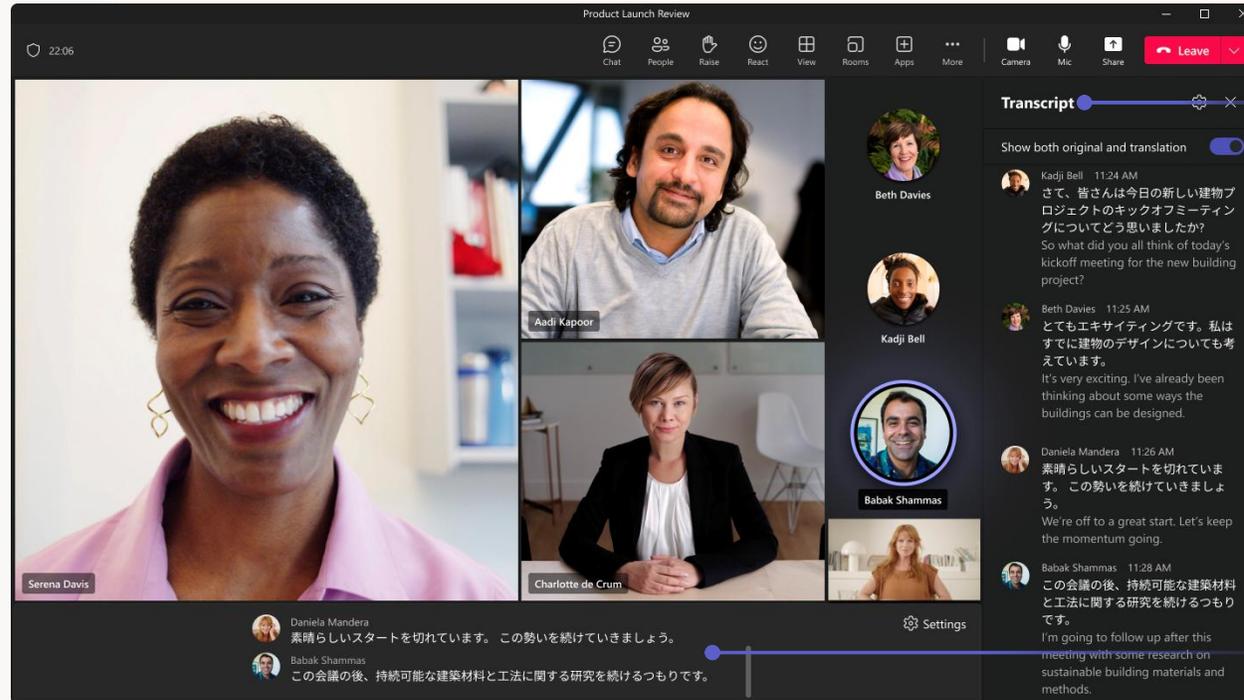


Microsoft Teams Premium

INTELLIGENT COLLABORATION

Language translation

Leverage AI to break down language barriers and support global teamwork



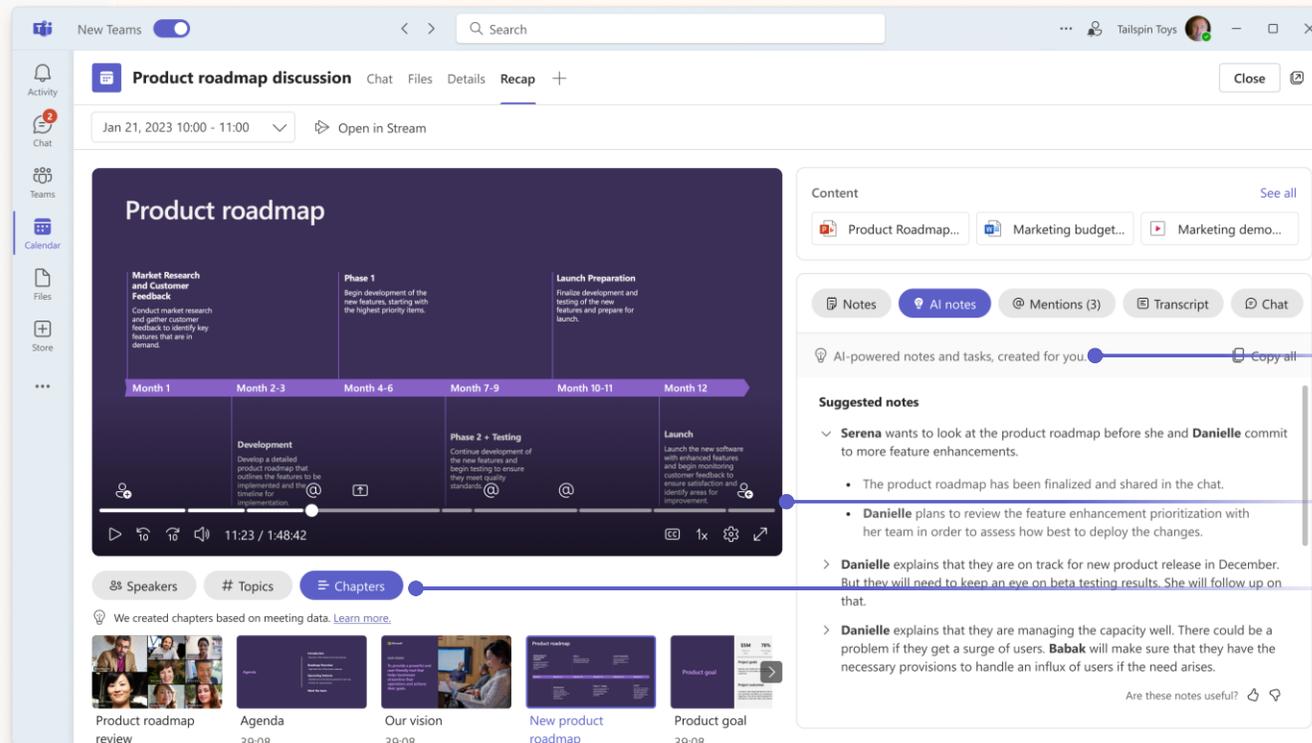
Live translation of transcript
AI powered translation supports over 40 languages

Live translation of captions
Empower all participants to engage in the discussion

Intelligent Recap



Make the meetings and calls you attend (and miss) more productive and impactful with AI



Notes & Tasks

Save time capturing takeaways and action items

Timeline markers

Personalized to the recording events most relevant to you

Chapters & Topics

Help you quickly navigate to the information you want to review

Note: AI generated notes and tasks are created for transcribed calls and for meetings that are recorded or transcribed. Other intelligent recap features may require the meeting to be recorded and are not supported for calls.

Teams Premium includes **built-in summaries** with intelligent recap. Microsoft 365 Copilot license will also include intelligent recap but expands on it with the ability to **ask any question** about the meeting

The screenshot displays a Microsoft Teams meeting interface. The main window is titled 'Product roadmap discussion' and shows a video call in progress. A blue callout box labeled 'Intelligent recap' highlights the meeting summary section. This section includes a video player, a list of speakers (Mona Kane, Babak Shammass, Daniela Mandera, Amanda Brady, Bruno Zhao), and a list of meeting notes. The notes are categorized into 'Meeting notes' and 'Follow-up tasks'. The 'Meeting notes' section includes:

- Feature commitment:** Serena wants to look at the product roadmap before she and Danielle commit to more feature enhancements.
- Beta testing results:** Danielle explains that they are on track for new product release in December. But they will need to keep an eye on beta testing results. She will follow up on that.
- Managing capacity:** Danielle explains that they are managing the capacity well. There could be a problem if they get a surge of users. Babak will make sure that they have the necessary provisions to handle an influx of users.

The 'Follow-up tasks' section includes:

- Multilingual meetings:**
 - Draft a matrix of user scenarios and gaps for multilingual meetings

A second callout box labeled 'Microsoft 365 Copilot' highlights the Copilot panel. This panel shows a 'Copilot' chat window with a 'Join' button. The chat content includes:

- Copilot improve.
- It's just for you**
Only you can see your conversation with Copilot.
- Create a table with production timelines.
- Copilot 10:35 a.m.**
Here is a table that lists production timelines:

Vendor Name	Timeline
Acronymn	30 days
Tooling, Inc.	15 days
Bio-Packaging	10 days

Below the table, there is a note: 'AI-generated content may be incorrect' and '1 reference'. At the bottom of the Copilot panel, there is a text input field with the placeholder 'Ask me anything about this meeting' and a 'Send' button.

Built-in and automated

Standardized

Video, speaker, and chapter markers

Available after meeting only

On-demand

Based on unique prompts

Conversational interaction, with citations.

Available real-time (during and after meeting)

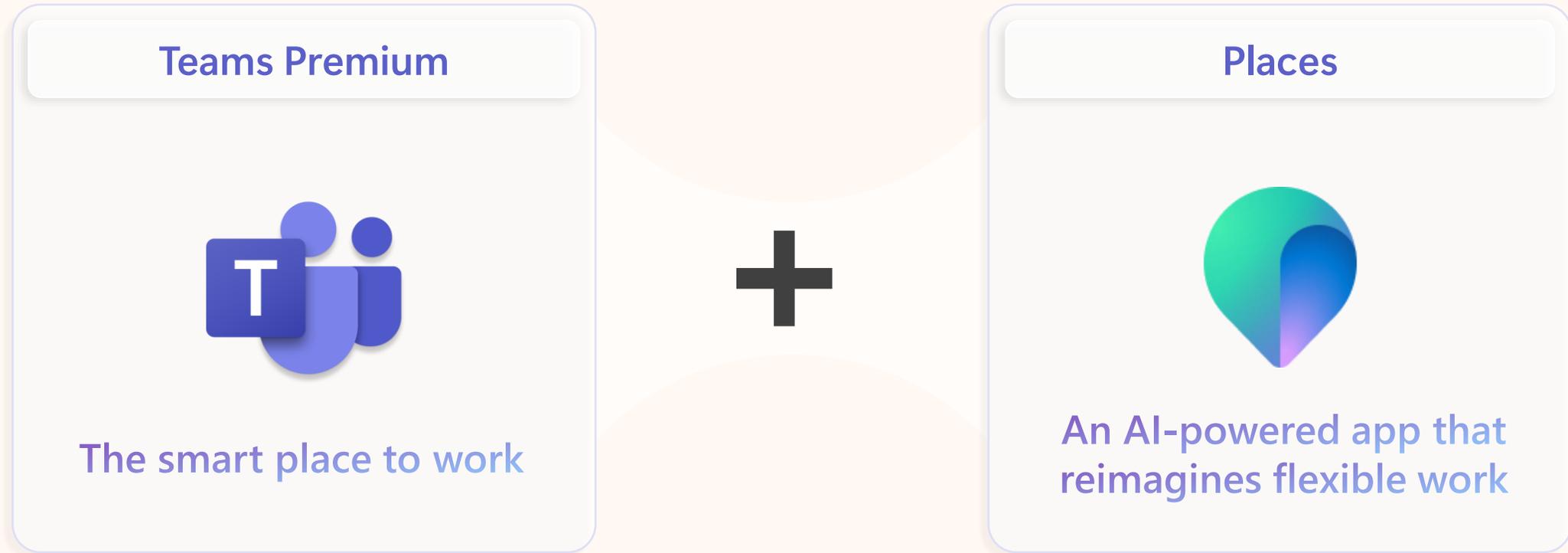


Teams Premium

Rich Engagements



Announcing the Public Preview of Microsoft Places, a new member of the Teams Premium family*



* - Specific details about which Places features will require a Teams Premium license will be shared ahead of General Availability (GA)



RICH ENGAGEMENTS

Places Location Plans (Public Preview)

Plan your week ahead and share where you'll be working with your selected collaborators

Confirm
Confirm your plan for the day.

Who's here
See where your collaborators are planning to work.

Intelligent Booking
Book a room that is convenient for you and your colleagues.

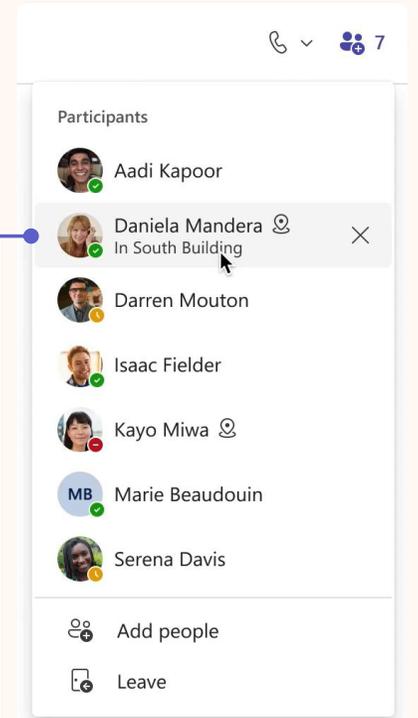
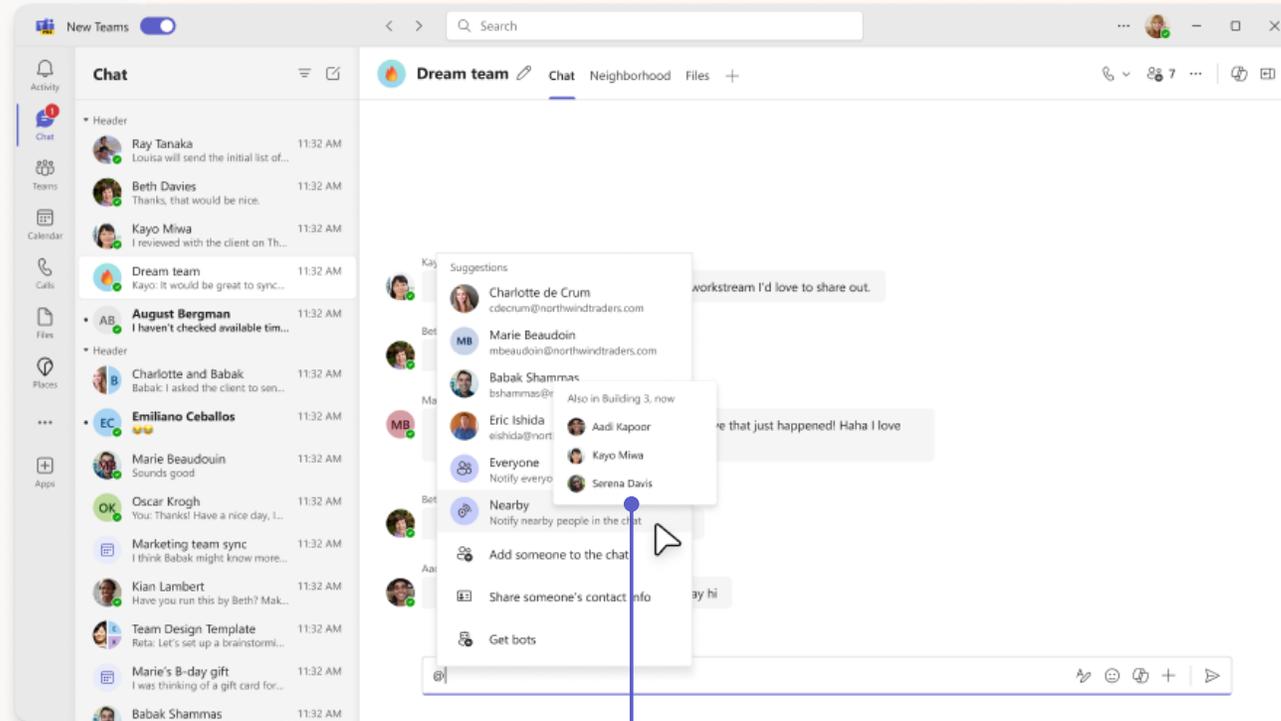
Note: Specific details about which Places features will require a Teams Premium license will be shared ahead of General Availability (GA)



RICH ENGAGEMENTS

Foster in-office connections (Public Preview)

Discover who is working nearby and turn chats into face-to-face meetings



@nearby
Quickly identify who is near you in the office

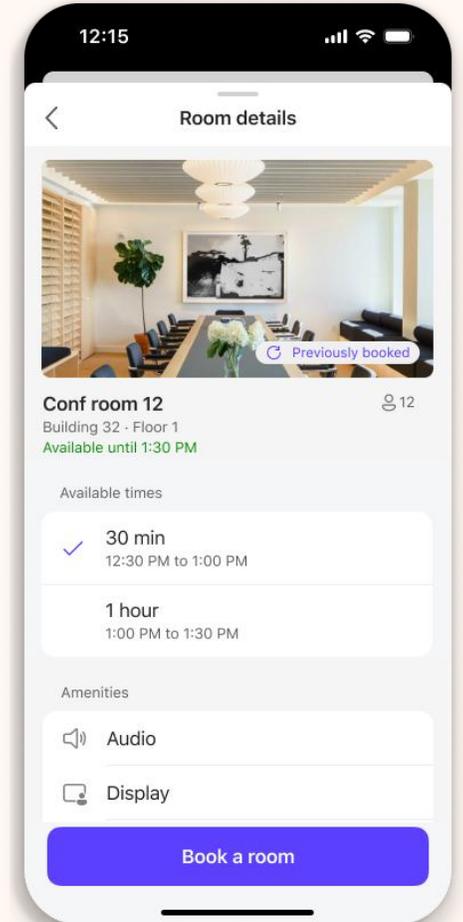
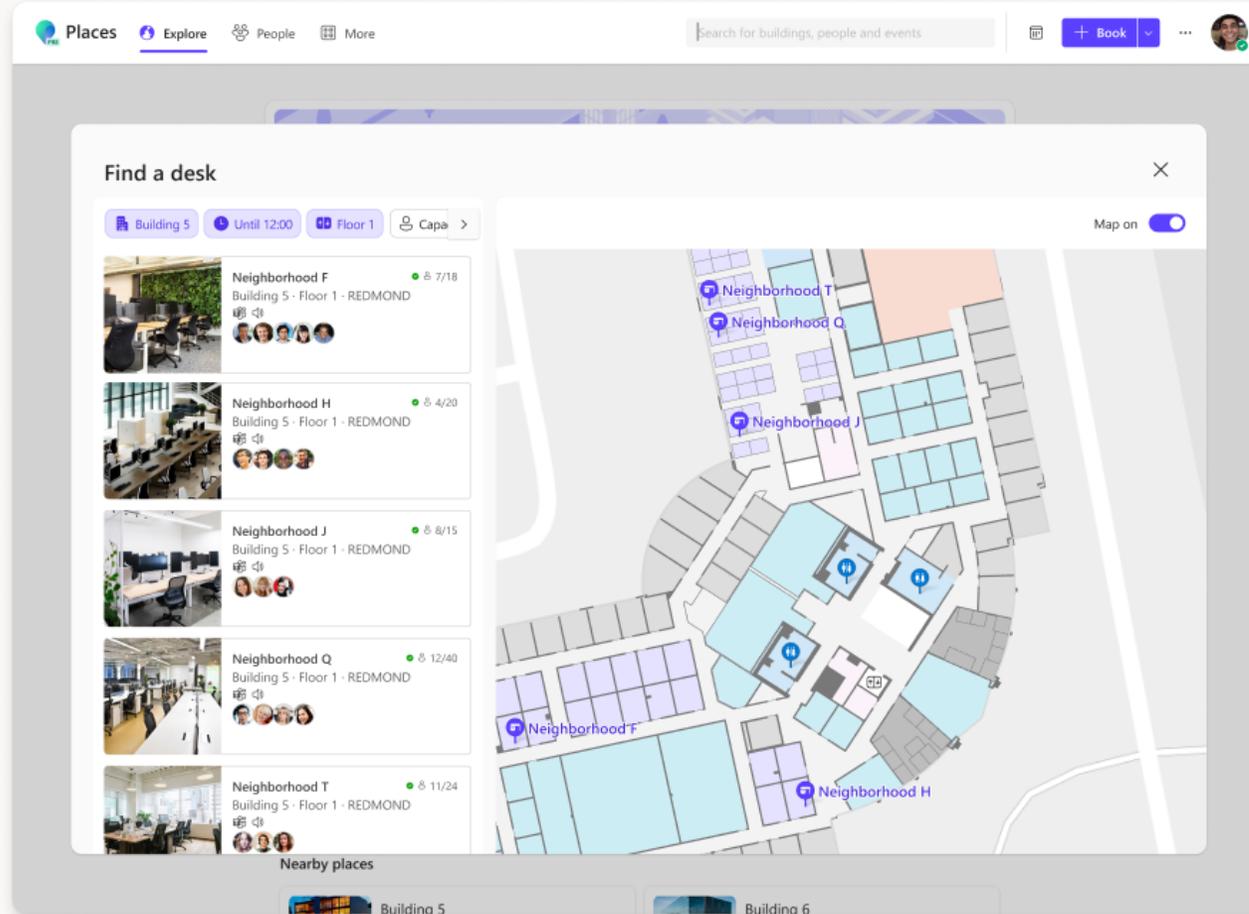
Presence
See where people are located in Teams

Note: Specific details about which Places features will require a Teams Premium license will be shared ahead of General Availability (GA)

RICH ENGAGEMENTS

Intelligent Booking (Public Preview)

Get recommendations on the right rooms, desk pools or work areas for your meeting or day – and easily book them with one click.





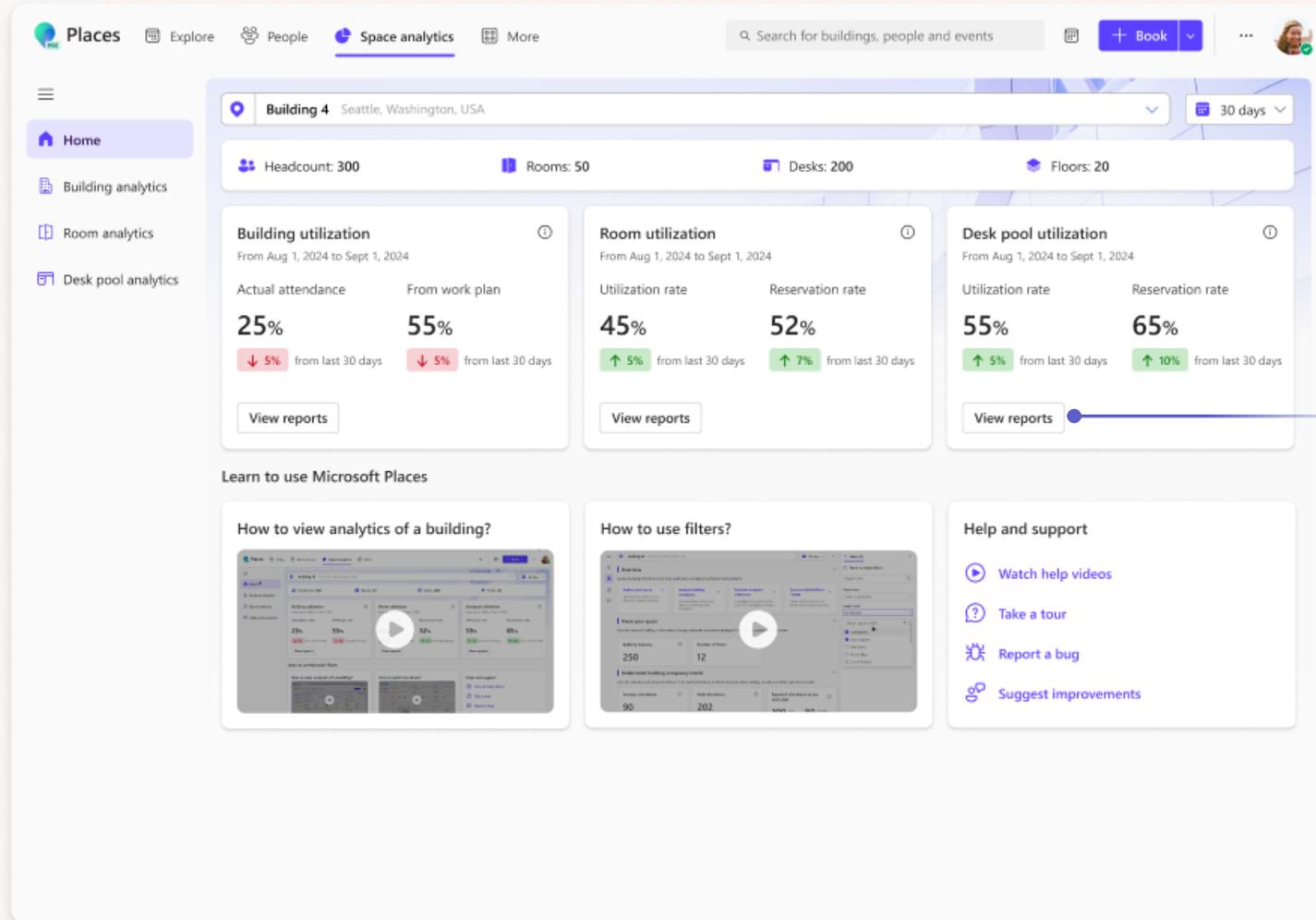
RICH ENGAGEMENTS

Places

Space Insights

(Public Preview)

Evaluate occupancy trends with intent versus actual reporting



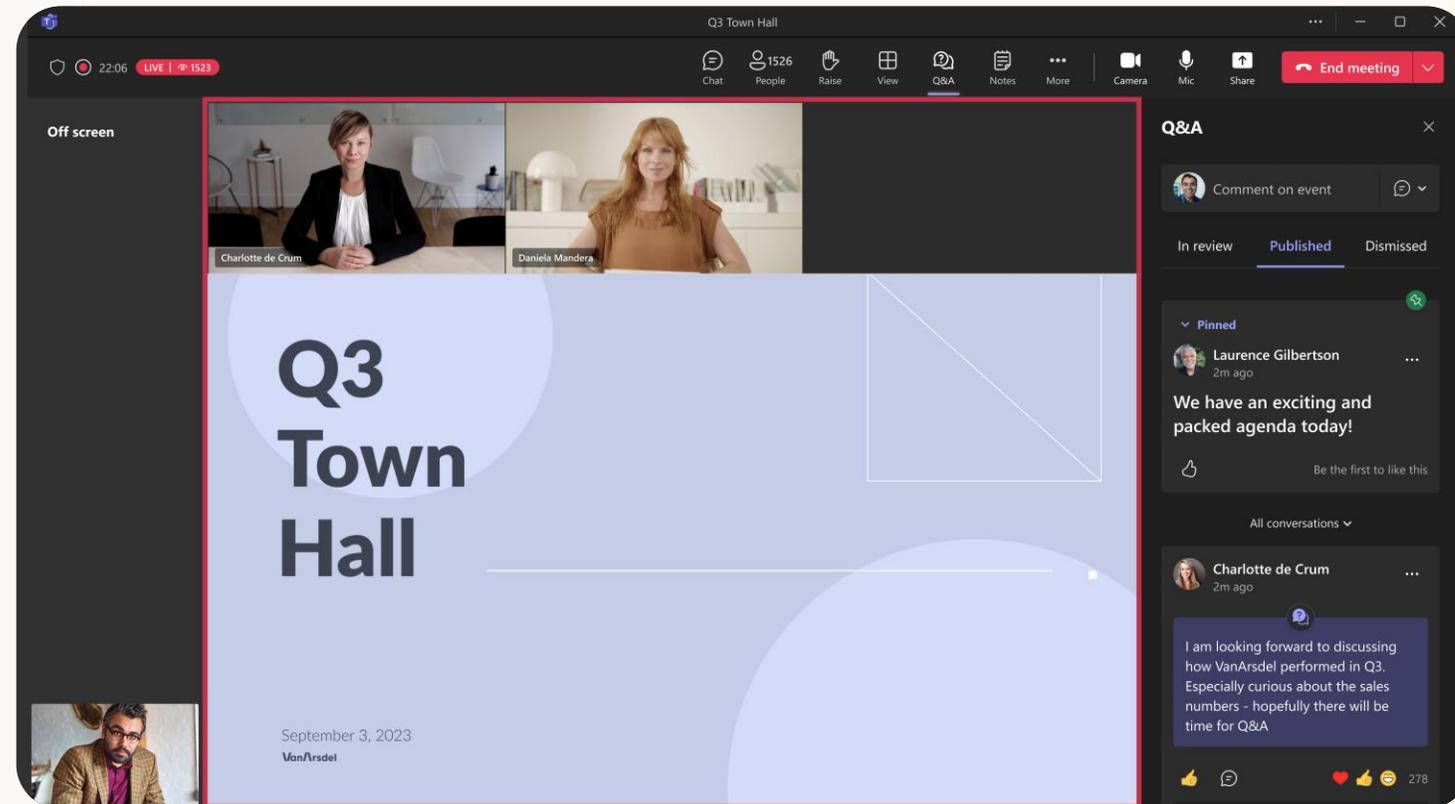
Occupancy insights
Get suggestions about how to adjust your space based on occupancy reporting

Microsoft Teams Premium

RICH ENGAGEMENTS

Advanced Town Halls

Host and deliver large-scale, professionally produced employee events to drive meaningful connections across your organization



High capacity

Invite and host up to 20K attendees

Custom emails

Entice your audience to attend and personalize the post-event recording email

Real-time insights

Monitor the performance to ensure a seamless experience

Microsoft eCDN

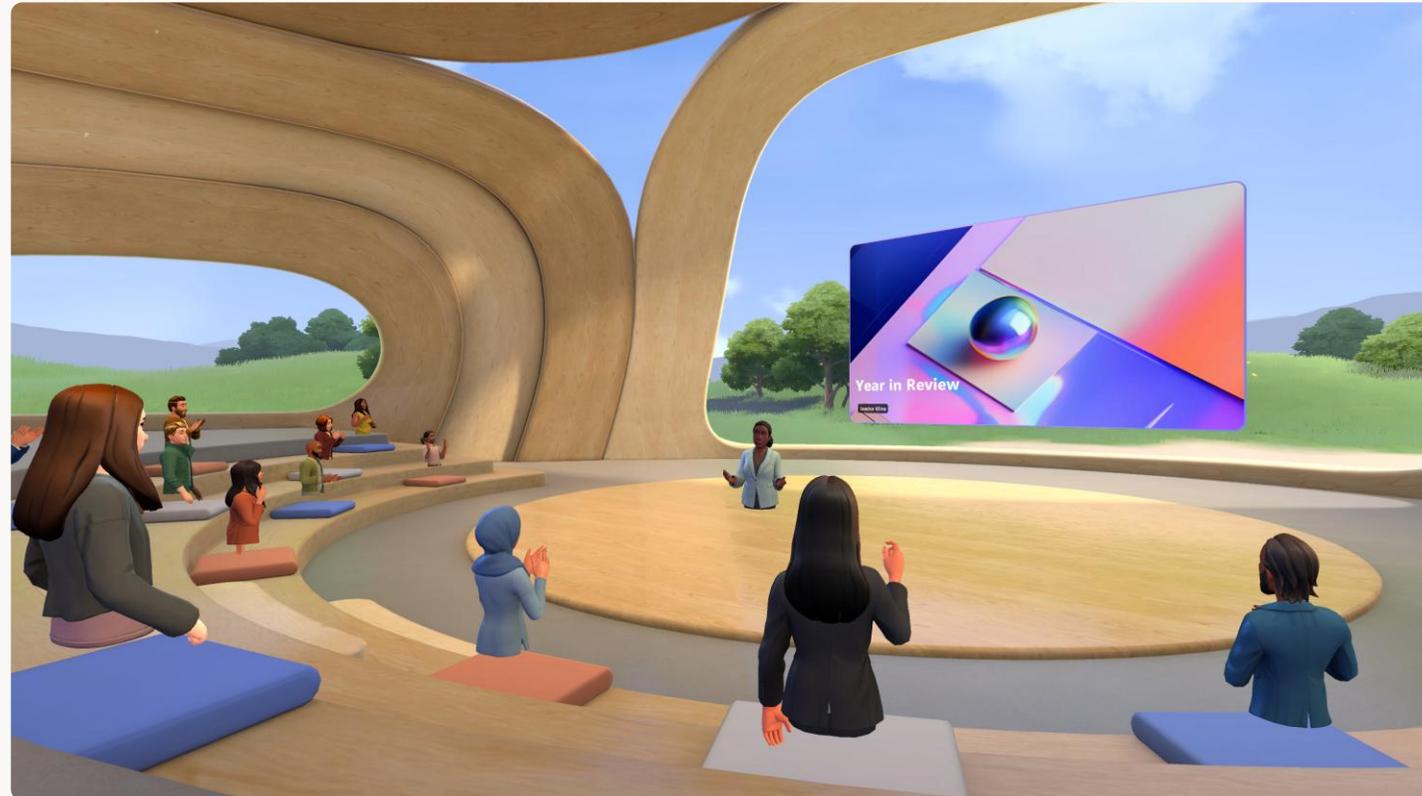
Ensure high-quality video connectivity

Microsoft Teams Premium

RICH ENGAGEMENTS

Microsoft Mesh

Create your own custom immersive experiences and solutions.



Higher capacity

Invite and host up to 200 attendees

Customization

Tailor a preset environment or build a new experience

Event host tools

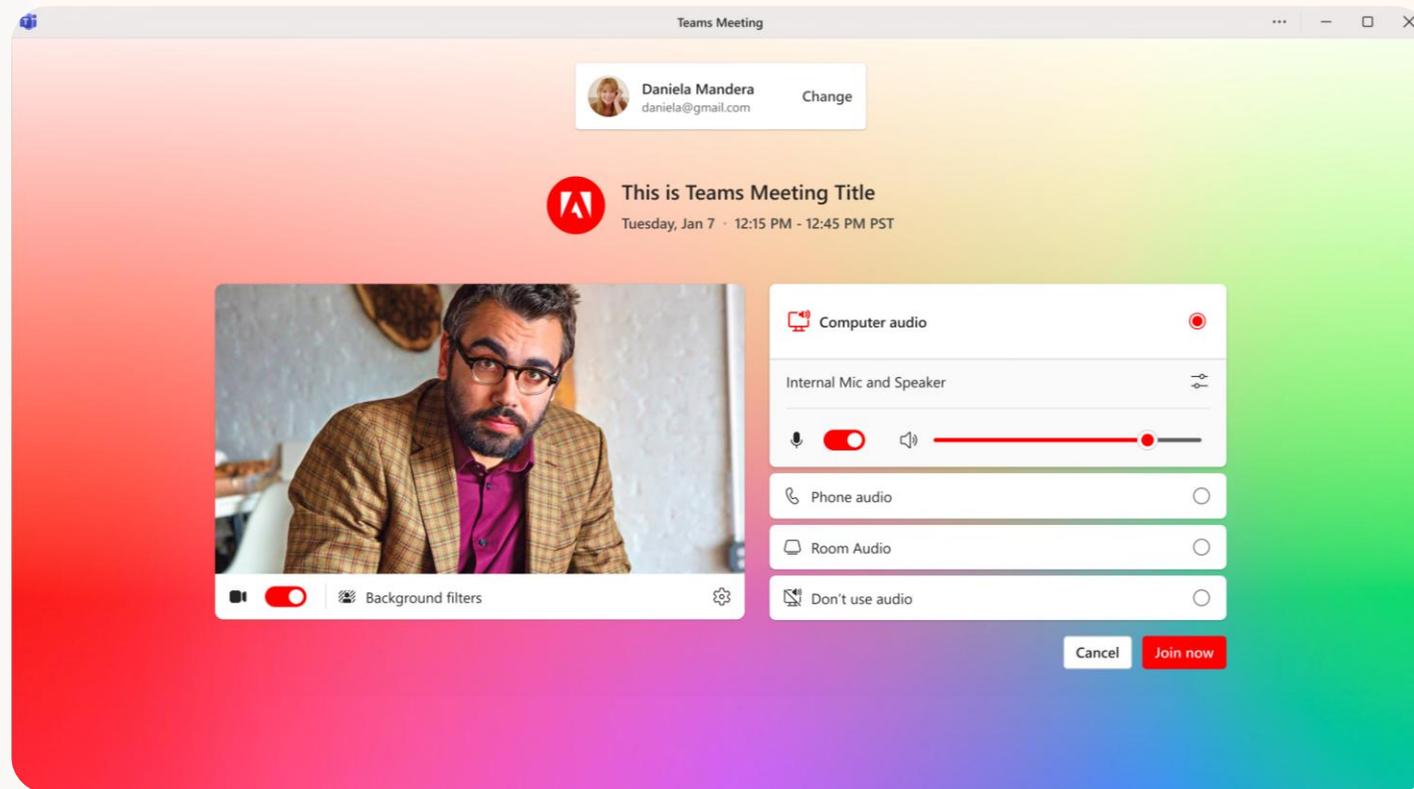
Orchestrate unique, dynamic experiences with event production capabilities.

Microsoft Teams Premium

RICH ENGAGEMENTS

Custom Branding

Build your brand into every interaction



Branded join lobby

See the logo and colors of your company when attendees join.

Org backgrounds

Ensure a professional look-and-feel through brand-approved backgrounds

Custom together modes

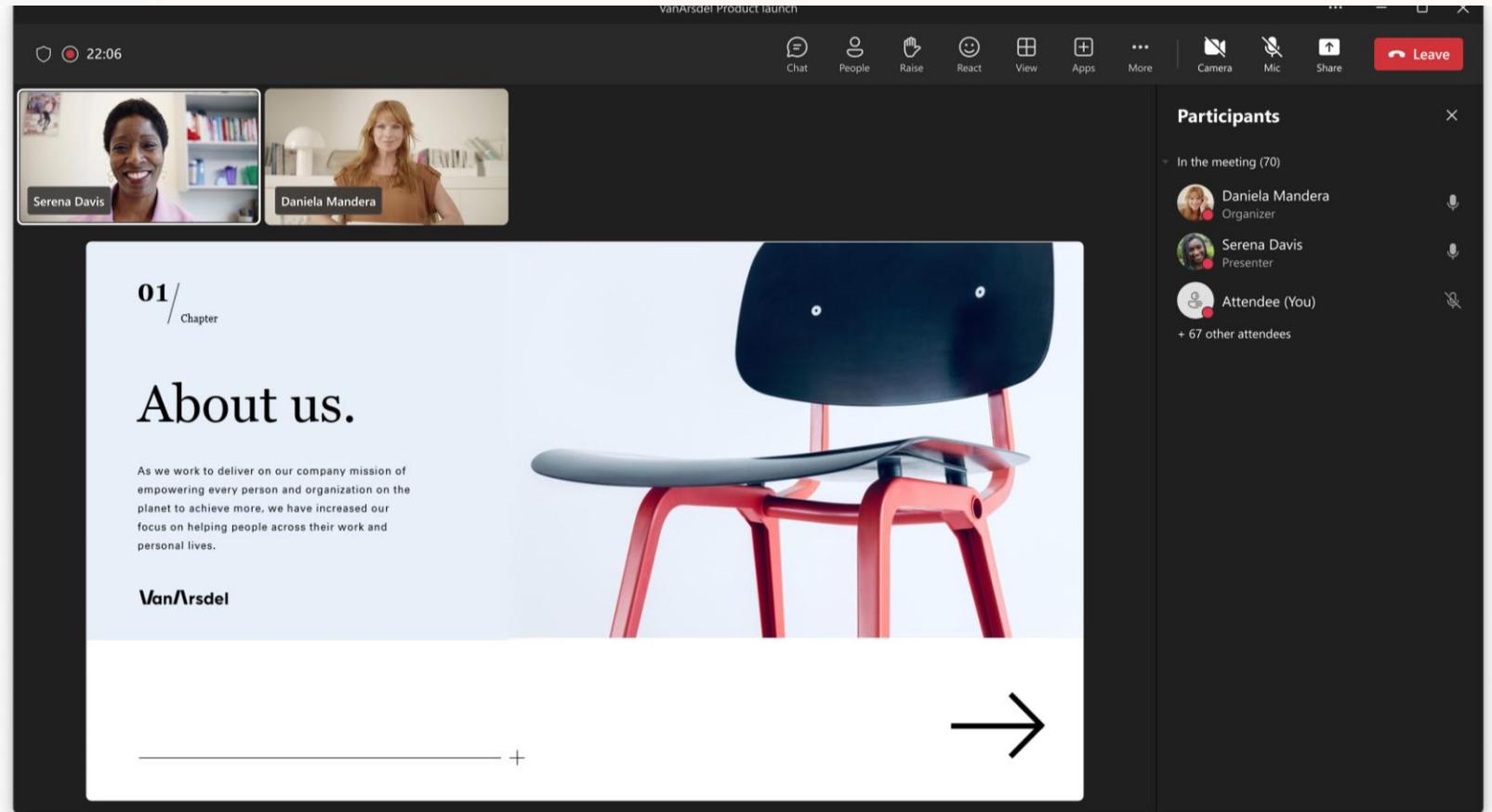
Incorporate your brand into more fun and personalized ways to meet

Microsoft Teams Premium

RICH ENGAGEMENTS

Advanced Webinars

Host high-quality webinars using advanced functionality to drive deeper engagement and generate new leads



Registration

Manage demand with waitlist and manual approvals

Hide attendees

Enhance privacy by hiding attendee names

RTMP-in

Delivery dynamic content by streaming different media types

Measure engagement

Assess how content performed with engagement analytics reports

Microsoft Teams Premium

RICH ENGAGEMENTS

Advanced Virtual Appointments

Facilitate personalized business-to-customer interactions across the full appointment experience

The screenshot displays the Microsoft Teams Virtual Appointments interface. The top navigation bar includes 'Virtual Appointments', 'Home', 'Bookings schedule', 'Queue', 'Analytics', and 'Manage'. The main content area shows a queue of appointments for 'Friday, September 16, 2022'. The queue is divided into 'Walk-in' and 'Scheduled' sections. The 'Walk-in' section shows a single appointment for Kendall Collins at 7:53 AM, with a status of 'Waiting 4m'. The 'Scheduled' section shows a list of appointments from 8:15 AM to 10:00 AM, with various appointment types and statuses like 'Not started' or 'In person'. A mobile phone is shown in the foreground, displaying an SMS notification: 'Your appointment on February 07, 2023 11:00 AM Pacific Standard Time has been confirmed. Use this link to join https://visit.teams.microsoft.com'. Below it, another notification reads: 'This is a reminder for your appointment on March 21, 2023 10:30 AM Pacific Standard Time has been confirmed. Use this link to join https://visit.teams.microsoft.com'.



Appointment management

Enable one queue view of scheduled and on-demand appointments

SMS reminders

Reduce no-shows with option to send out mobile reminders*

Branded lobby

Promote your brand with a customized waiting experience

Analytics

Advanced reporting improves wait-times

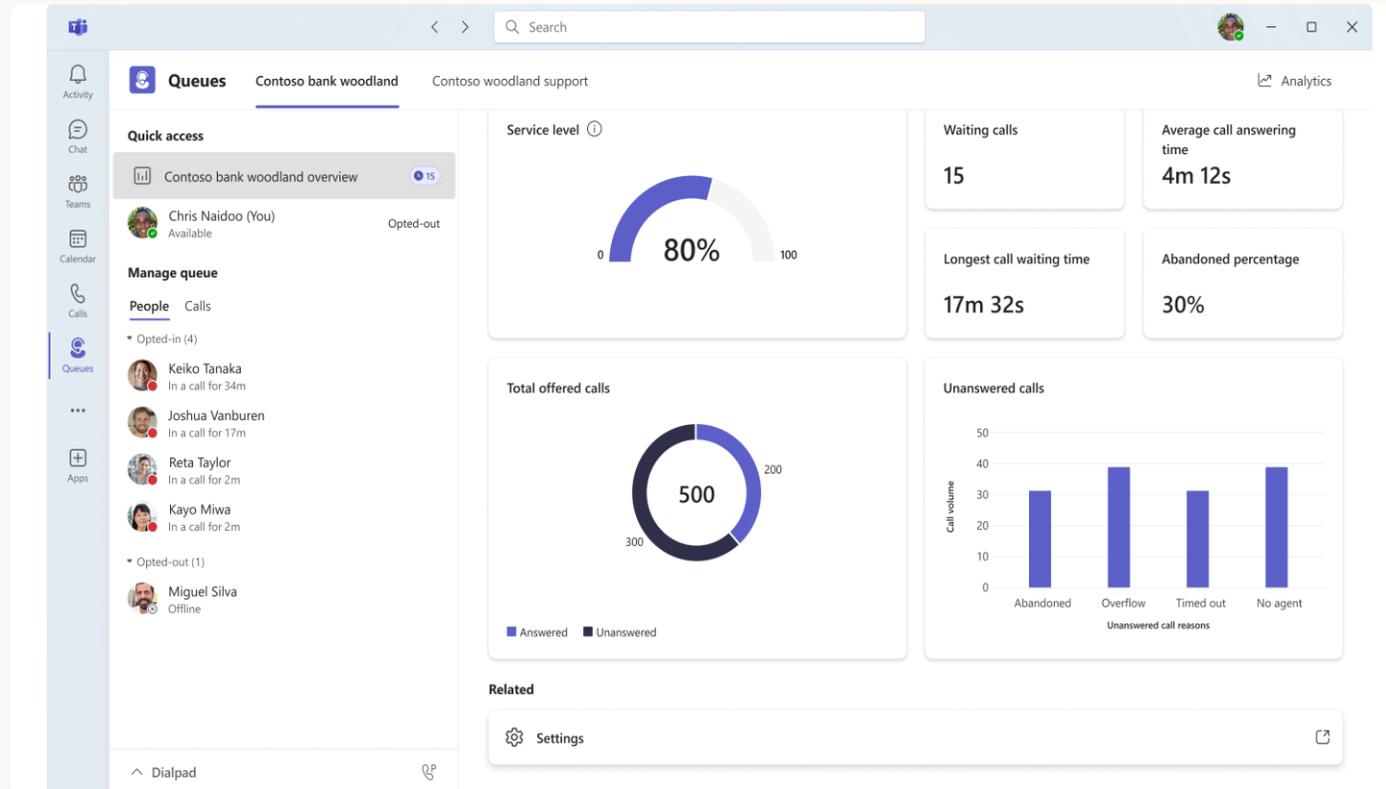
*SMS notifications are supported in select geographies

Microsoft Teams Premium

RICH ENGAGEMENTS

Queues App (Public Preview)

Enhanced customer communications with advanced call queue handling



Collaborative routing
Reduce wait times with efficient call handling

No app switching
Employees make and receive customer calls in the flow of work

Manager tools
Improve team and queue performance with delegated administration

Analytics
Identify service improvement opportunities



Teams Premium

Advanced Protection & Management

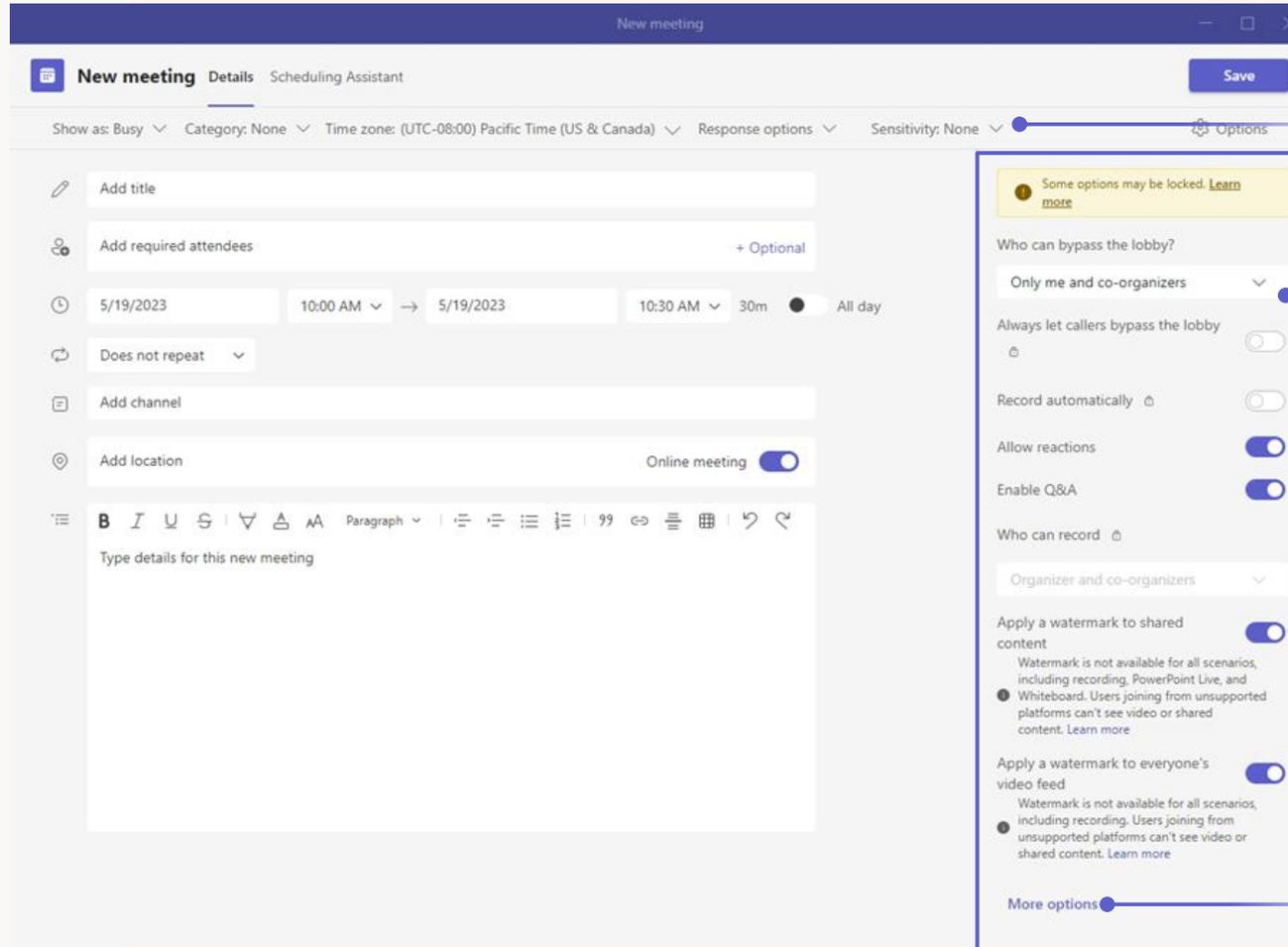




PROTECTION & MANAGEMENT

Sensitive Meeting Protections

Safeguard confidential information exchanged in meetings



Sensitivity labels

Automate setup of meeting protection options**

Limit who can record

Prevent unauthorized meeting recordings

Watermarking

Deter leaks of shared content

End-to-end encryption

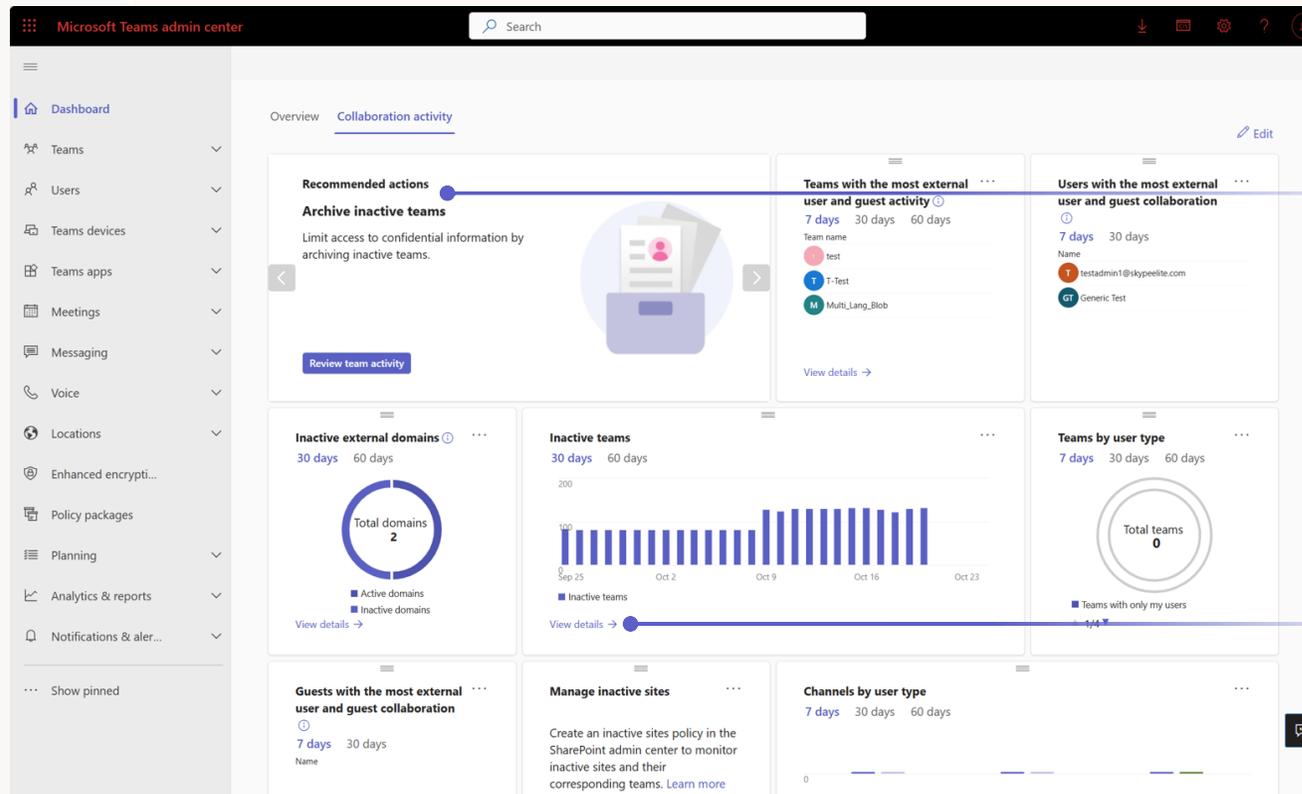
Enable additional privacy protections*

*Teams protects your data with encryption in transit and at rest for all meetings

**Customers with an E5 license or E5 compliance

Advanced Collaboration Tools

Empower administrators with refined control and in-depth insights



Pinpoint inactivity
Reduce sprawl and mitigate risks of information leakage

Collaboration analytics
Drill into detailed views and track trends over time

Microsoft Teams Premium

PROTECTION & MANAGEMENT

Real-time meeting quality telemetry

Ensure quality experiences with real-time meeting performance insights and advanced reporting



Microsoft Teams admin center

Search

Rules

Edit and configure alert rules to monitor key metrics and get notified if they meet a threshold that you set. [Learn more](#)

5 items

Name	Rule type	Frequency	Description	Actions
App submissions	App submis...	Real-time	Alerts when the apps are submitted for approval.	--
Device state rule	Device man...	Real-time	Alerts when the device health status is detected as offlin...	--
Audio quality for in-progress meetings Premium	In-progress ...	Real-time	Notifies admins when selected users experience poor au...	--
Video quality for in-progress meetings Premium	In-progress ...	Real-time	Notifies admins when selected users experience poor vi...	--
Application sharing (VBSS) quality for in-progress meetings Premium	In-progress ...	Real-time	Notifies admins when selected users experience poor ap...	--

Intelligent monitoring

Proactively monitor meeting quality to identify and address audio, video and app-sharing related issues while the meeting is in progress.



Thank you

