Microsoft Teams

Microsoft Teams Premium

The smart place to work.

Teams Premium – The smart place to work

10,000+ Customers

have purchased Teams Premium since we went to General Availability

108% – 360% ROI

estimated financial benefit over a 3-year period, with a positive return in year 1

Forrester Total Economic Impact (TEI) Study

Customer Needs

More productive meetings

#1

Disruptor of productivity is inefficient meetings

New digital engagement opportunities

3X

More Teams meetings & calls a week

SINCE FEB 2020

Growing security threats

#1

Concern of leaders is cybersecurity and data privacy

Microsoft Work Trend Index: Annual Report, 2024

Microsoft Work Trend Index: Annual Report, 2023

New insights on cybersecurity in the age of hybrid work, 2021

Microsoft Teams Premium

The smart place to work

Intelligent Collaboration

Use AI to focus
on what matters most
in every meeting and call

Rich Engagements

Reimagine flexible work
and create personalized
engagements that grow your
business and brand

Advanced Protection & Management

Collaborate more securely
with advanced protection and
customized Teams
management

Microsoft Teams Premium

The smart place to work

Intelligent Collaboration

- Intelligent Meeting Recap
- Intelligent Call Recap
- Live Translation for Captions

Rich Engagements

- Microsoft Places
- Branding & Personalization
- Advanced Webinars & Town halls
- Virtual Appointments
- Queues App
- Microsoft Mesh

Advanced Protection & Management

- Watermarking
- End-to-End Encryption
- Meeting Controls
- Templates
- Advanced Collaboration Tools

Note: Not an exhaustive list of capabilities

Start your AI journey with Microsoft 365 Copilot and Teams Premium

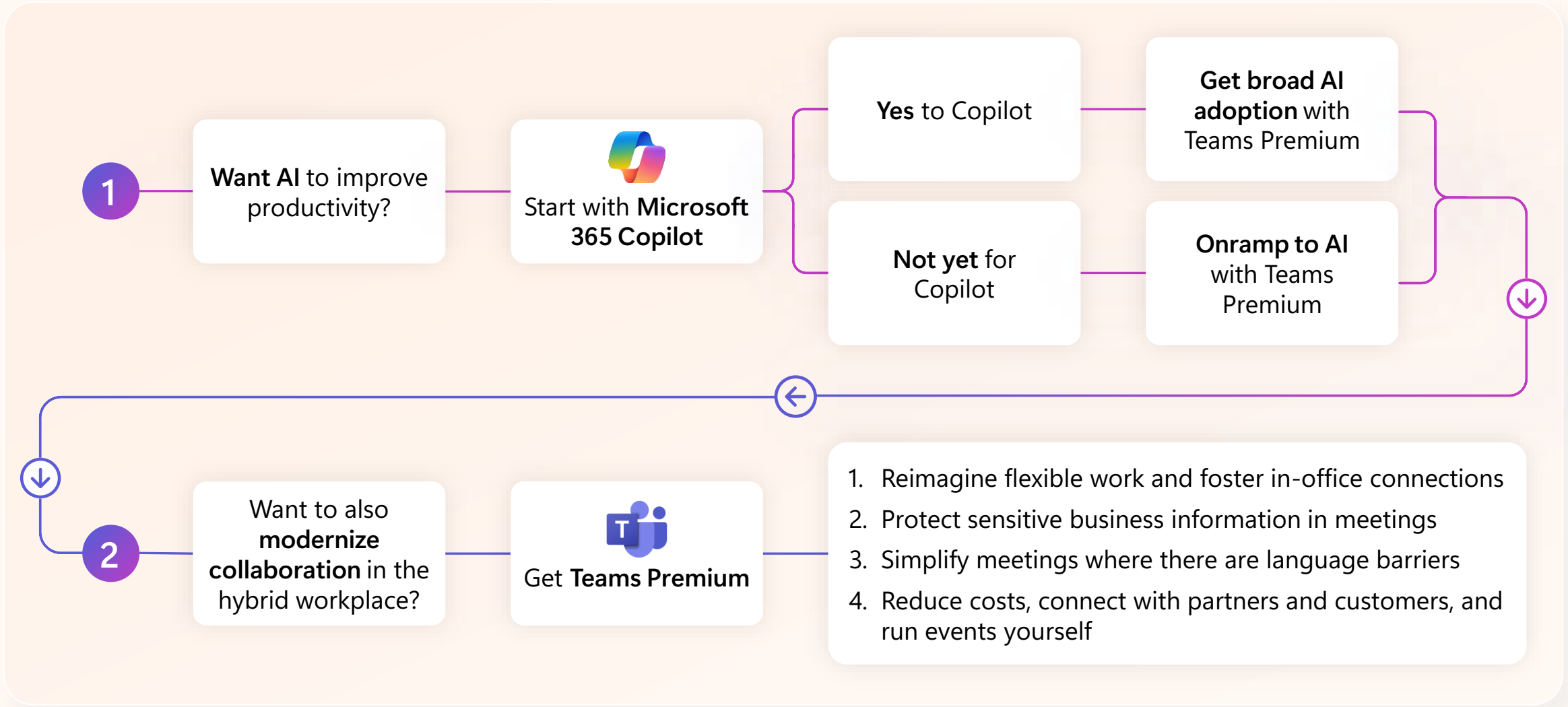
Microsoft 365 Copilot

- Your AI assistant that works alongside you **within the Microsoft 365 apps** and in a **single destination** to help you navigate any task
- Enhance **productivity**
- Generative AI **based on your unique prompts**

Teams Premium

- Brings together advanced capabilities **across Microsoft Teams** to make collaboration more intelligent, engaging and protected
- Enhance your **teamwork**
- **Built-in** generative AI to get you started

How to get started on your AI journey



Microsoft Teams

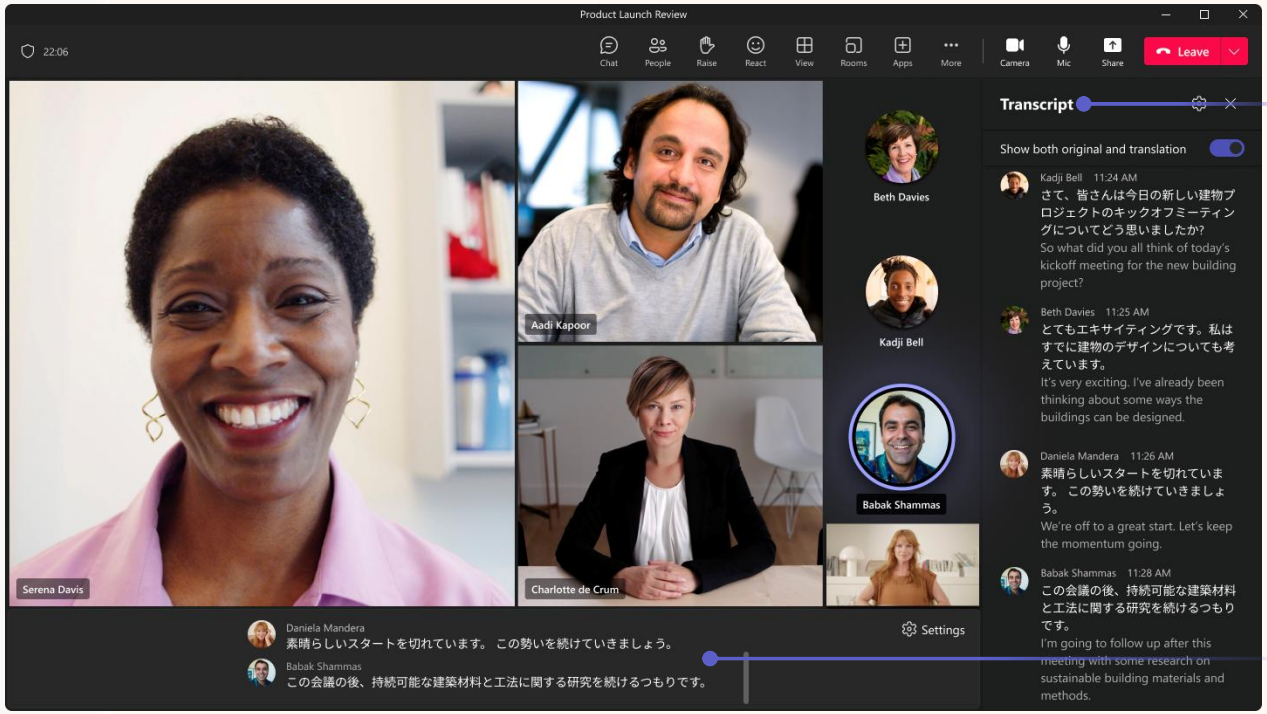
Teams Premium

Intelligent Collaboration

INTELLIGENT COLLABORATION

Language translation

Leverage AI to break down language barriers and support global teamwork



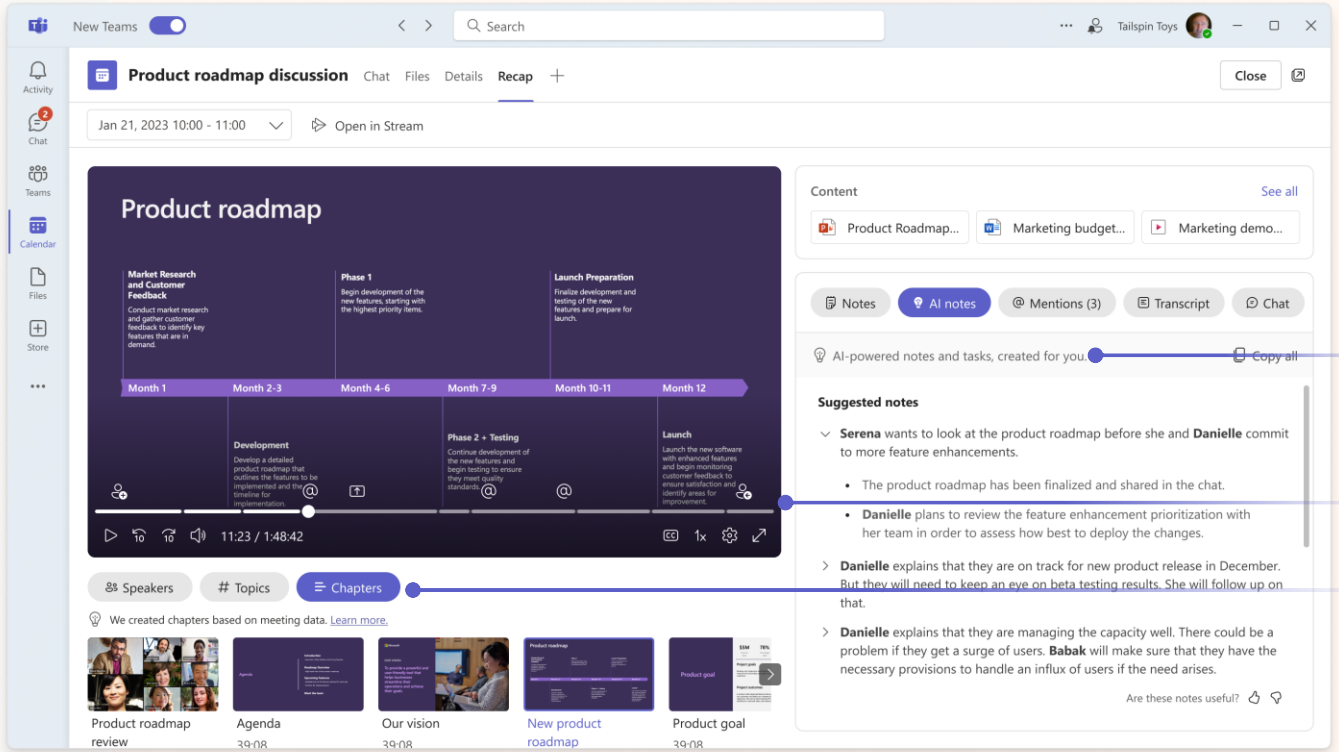
Live translation of transcript
AI powered translation supports over 40 languages

Live translation of captions
Empower all participants to engage in the discussion

INTELLIGENT COLLABORATION

Intelligent Recap

Make the meetings and calls you attend (and miss) more productive and impactful with AI



Notes & Tasks
Save time capturing takeaways and action items

Timeline markers
Personalized to the recording events most relevant to you

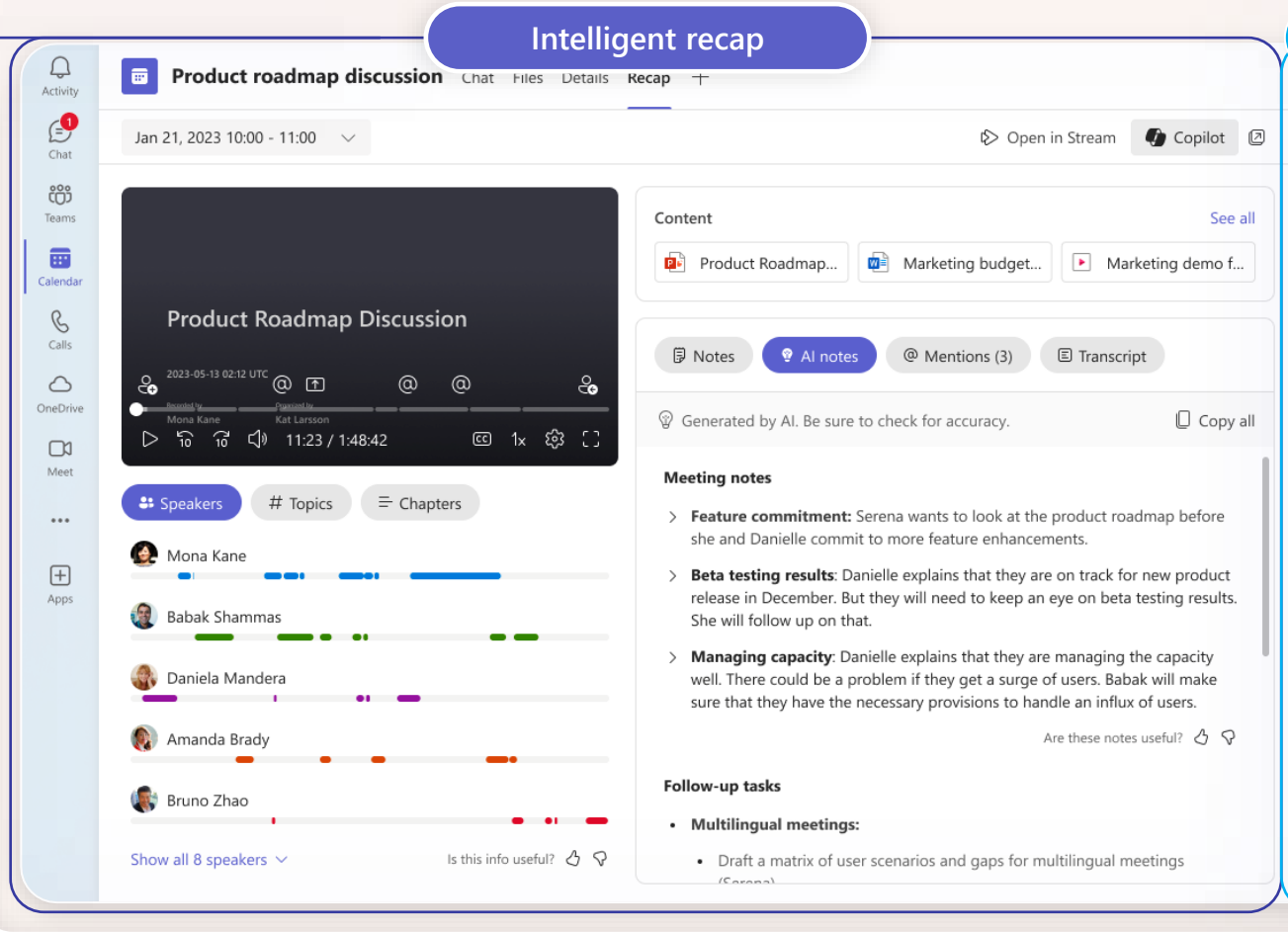
Chapters & Topics
Help you quickly navigate to the information you want to review

Note: AI generated notes and tasks are created for transcribed calls and for meetings that are recorded or transcribed. Other intelligent recap features may require the meeting to be recorded and are not supported for calls.

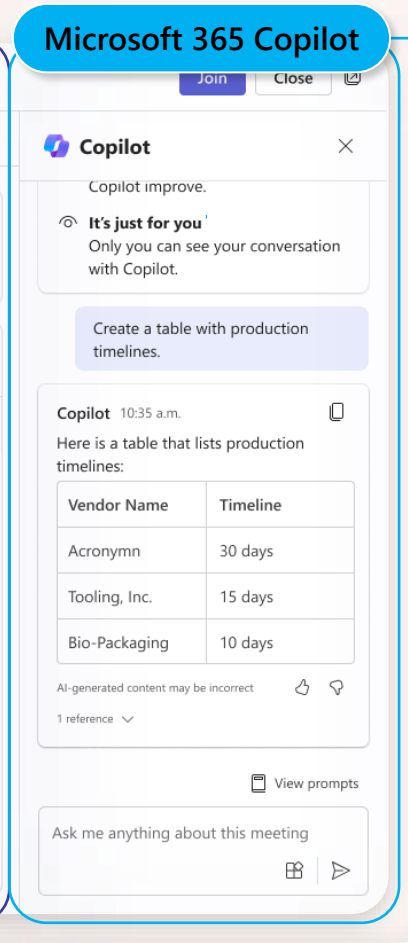
Teams Premium includes built-in summaries with intelligent recap. Microsoft 365 Copilot license will also include intelligent recap but expands on it with the ability to ask any question about the meeting

Intelligent recap

- Built-in and automated
- Standardized
- Video, speaker, and chapter markers
- Available after meeting only



Microsoft 365 Copilot



- On-demand
- Based on unique prompts
- Conversational interaction, with citations.
- Available real-time (during and after meeting)

Microsoft Teams

Teams Premium

Rich Engagements

Announcing the Public Preview of Microsoft Places, a new member of the Teams Premium family*

Teams Premium

The smart place to work

+

Places

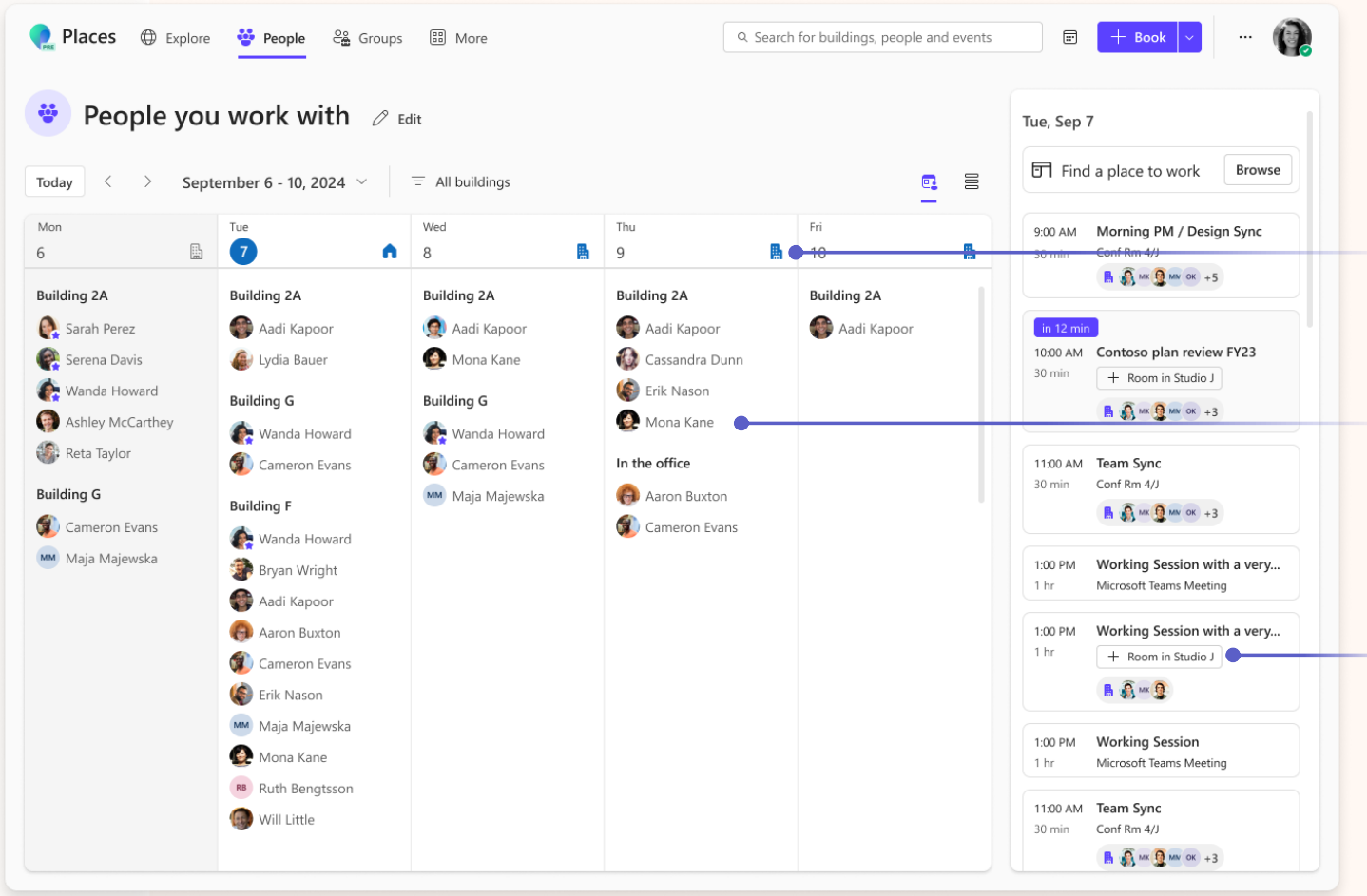
An AI-powered app that reimagines flexible work

* - Specific details about which Places features will require a Teams Premium license will be shared ahead of General Availability (GA)

RICH ENGAGEMENTS

Places
Location Plans
(Public Preview)

Plan your week ahead and share where you'll be working with your selected collaborators



Confirm
Confirm your plan for the day.

Who's here
See where your collaborators are planning to work.

Intelligent Booking
Book a room that is convenient for you and your colleagues.

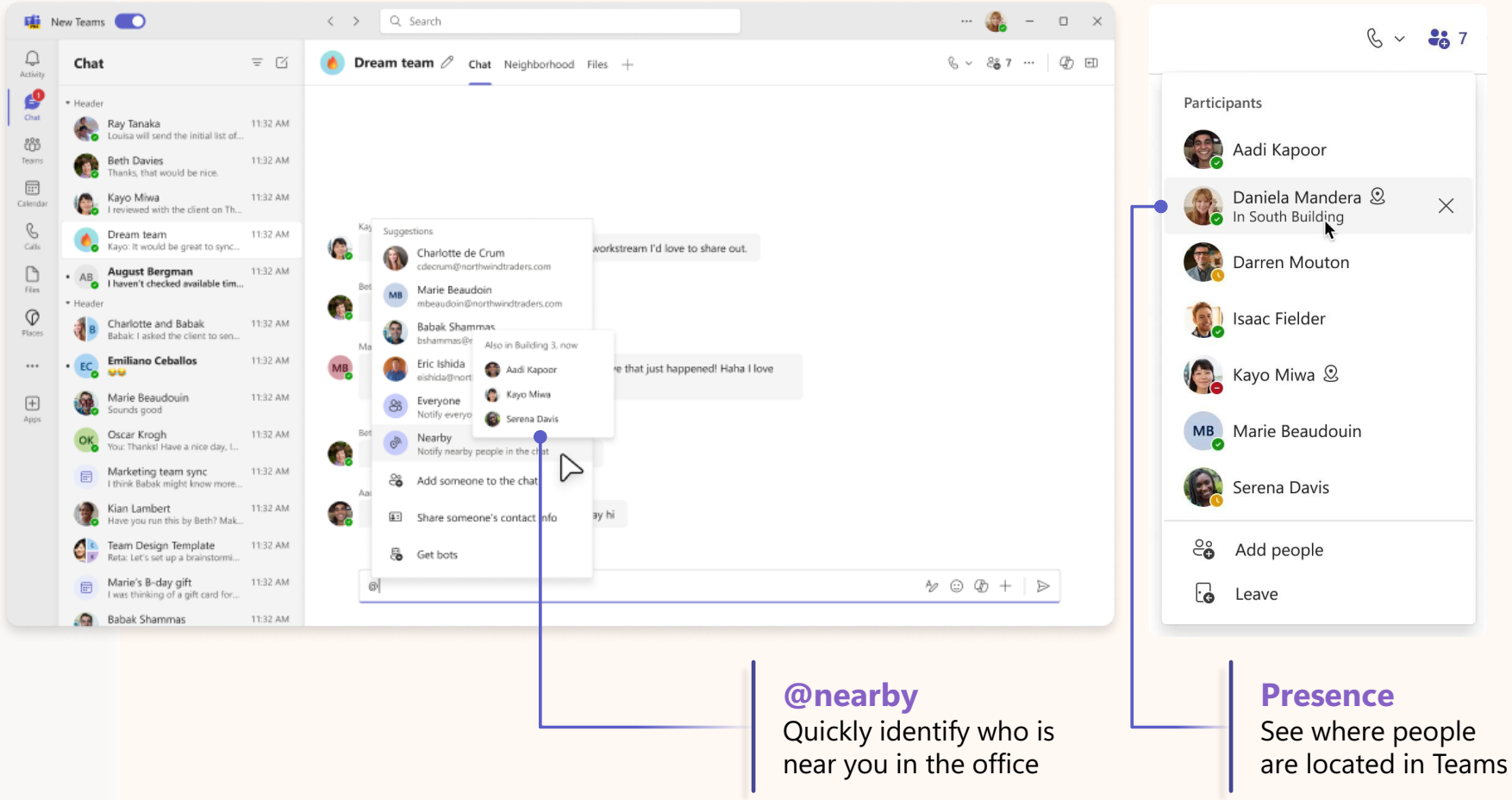
Note: Specific details about which Places features will require a Teams Premium license will be shared ahead of General Availability (GA)

RICH ENGAGEMENTS

Foster in-office connections

(Public Preview)

Discover who is working nearby and turn chats into face-to-face meetings



@nearby
Quickly identify who is near you in the office

Presence
See where people are located in Teams

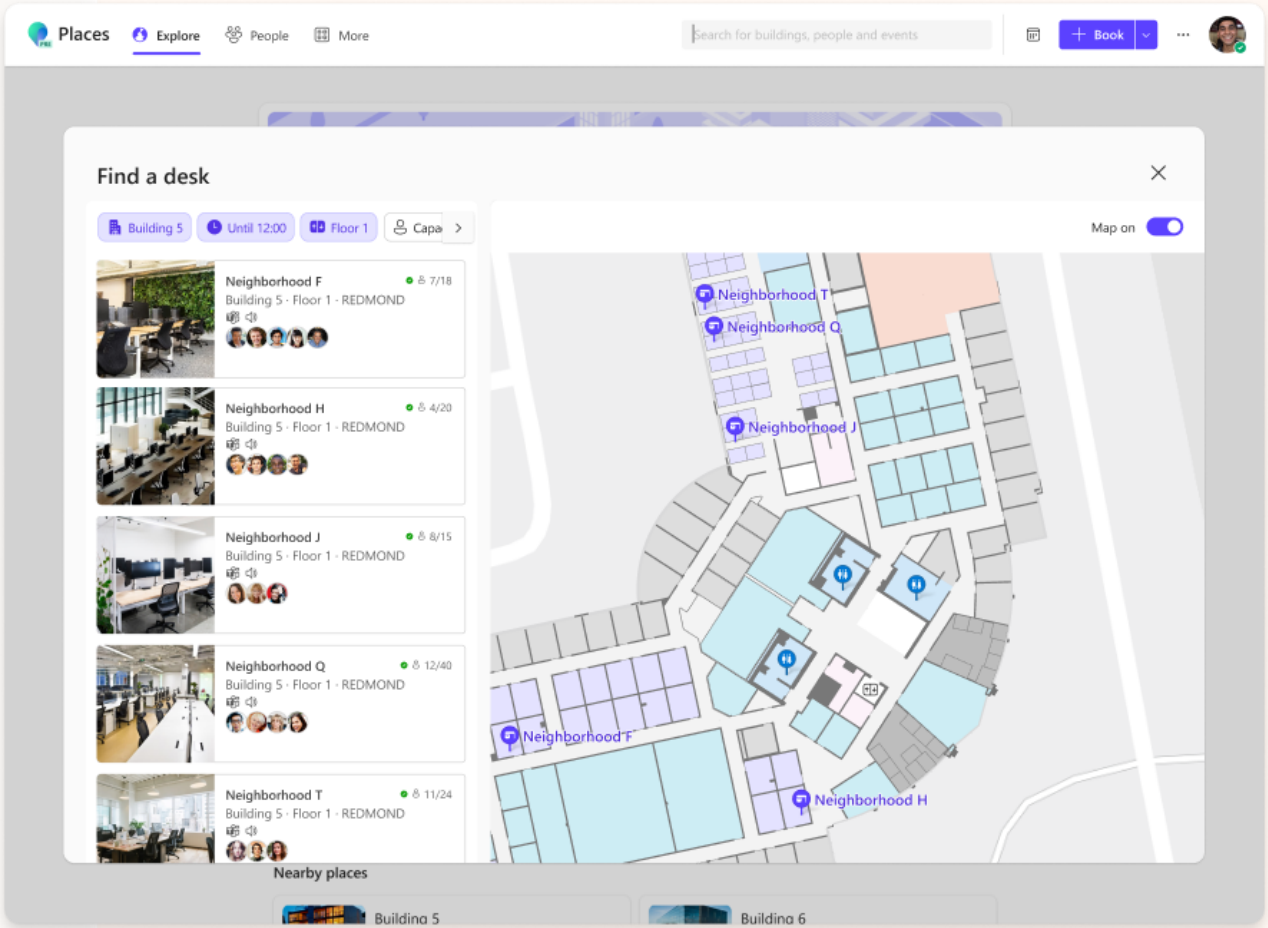
Note: Specific details about which Places features will require a Teams Premium license will be shared ahead of General Availability (GA)

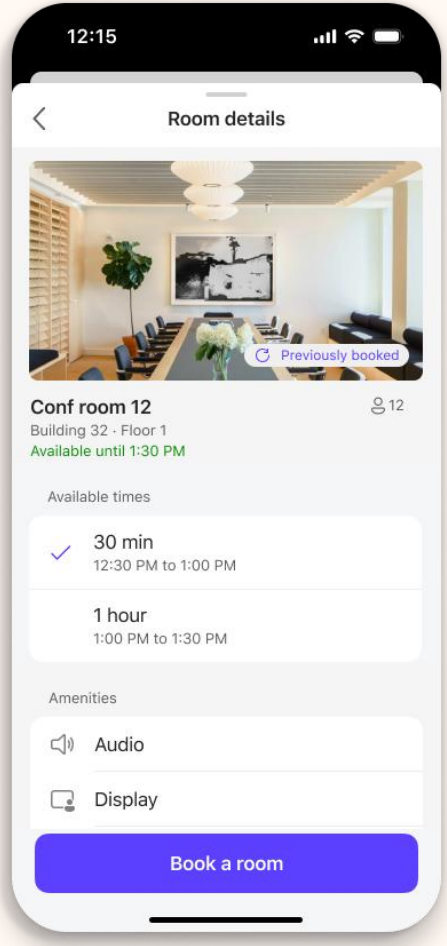
RICH ENGAGEMENTS

Intelligent Booking

(Public Preview)

Get recommendations on the right rooms, desk pools or work areas for your meeting or day – and easily book them with one click.

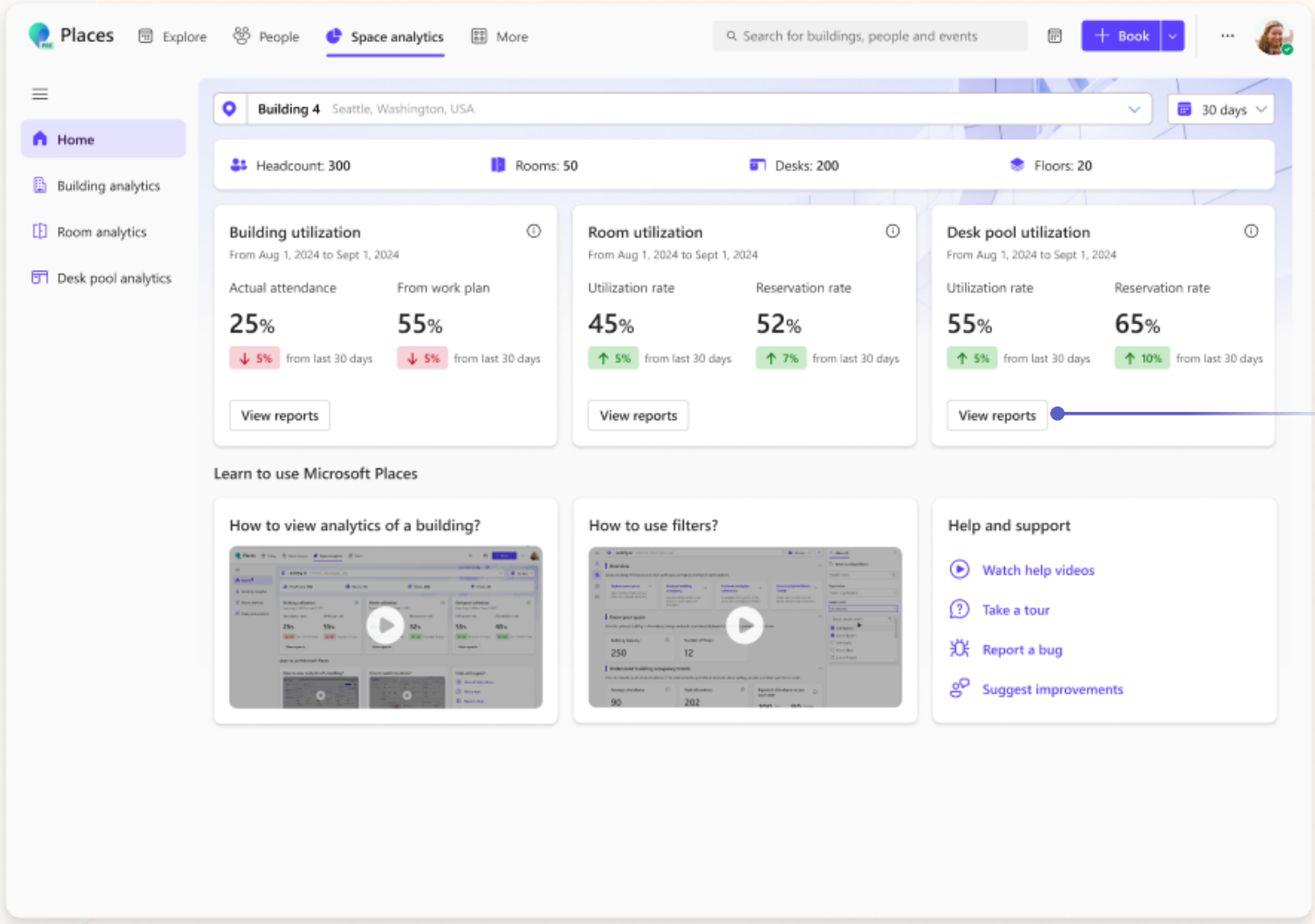




RICH ENGAGEMENTS

Places
Space Insights
(Public Preview)

Evaluate occupancy trends with intent versus actual reporting



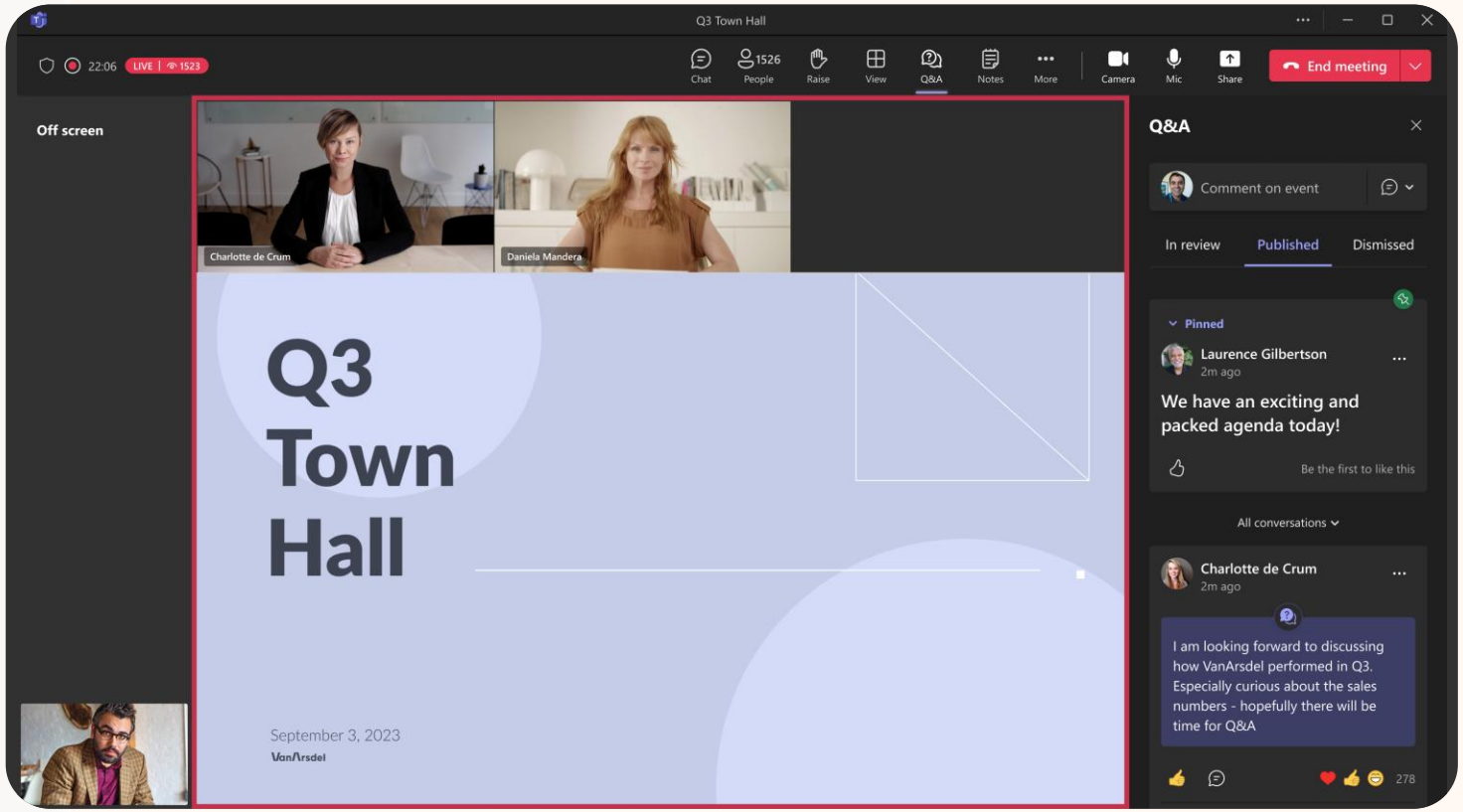
Occupancy insights
Get suggestions about how to adjust your space based on occupancy reporting

Note: Specific details about which Places features will require a Teams Premium license will be shared ahead of General Availability (GA)

RICH ENGAGEMENTS

Advanced Town Halls

Host and deliver large-scale, professionally produced employee events to drive meaningful connections across your organization



High capacity
Invite and host up to 20K attendees

Custom emails
Entice your audience to attend and personalize the post-event recording email

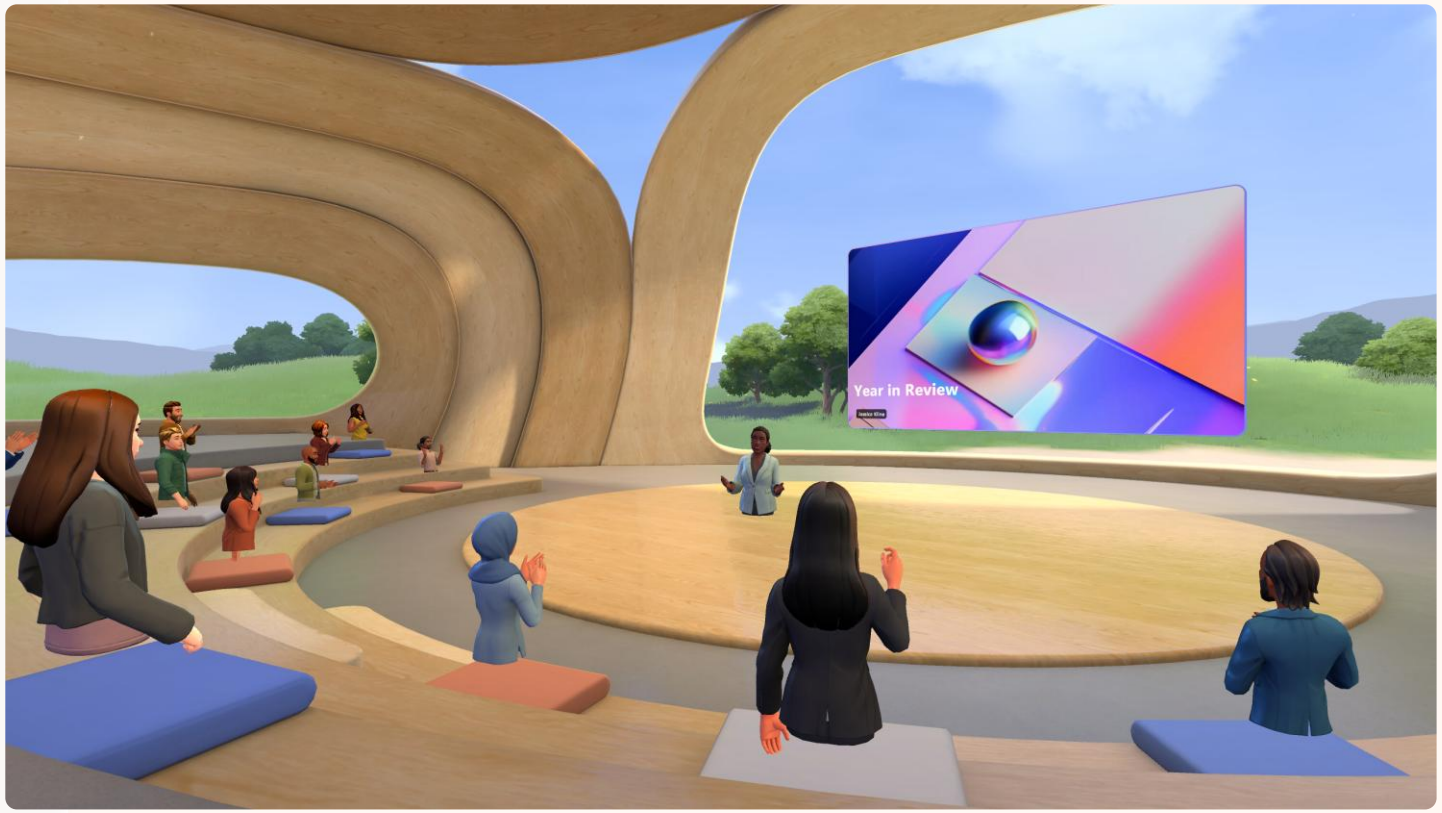
Real-time insights
Monitor the performance to ensure a seamless experience

Microsoft eCDN
Ensure high-quality video connectivity

RICH ENGAGEMENTS

Microsoft Mesh

Create your own custom immersive experiences and solutions.



Higher capacity
Invite and host up to 200 attendees

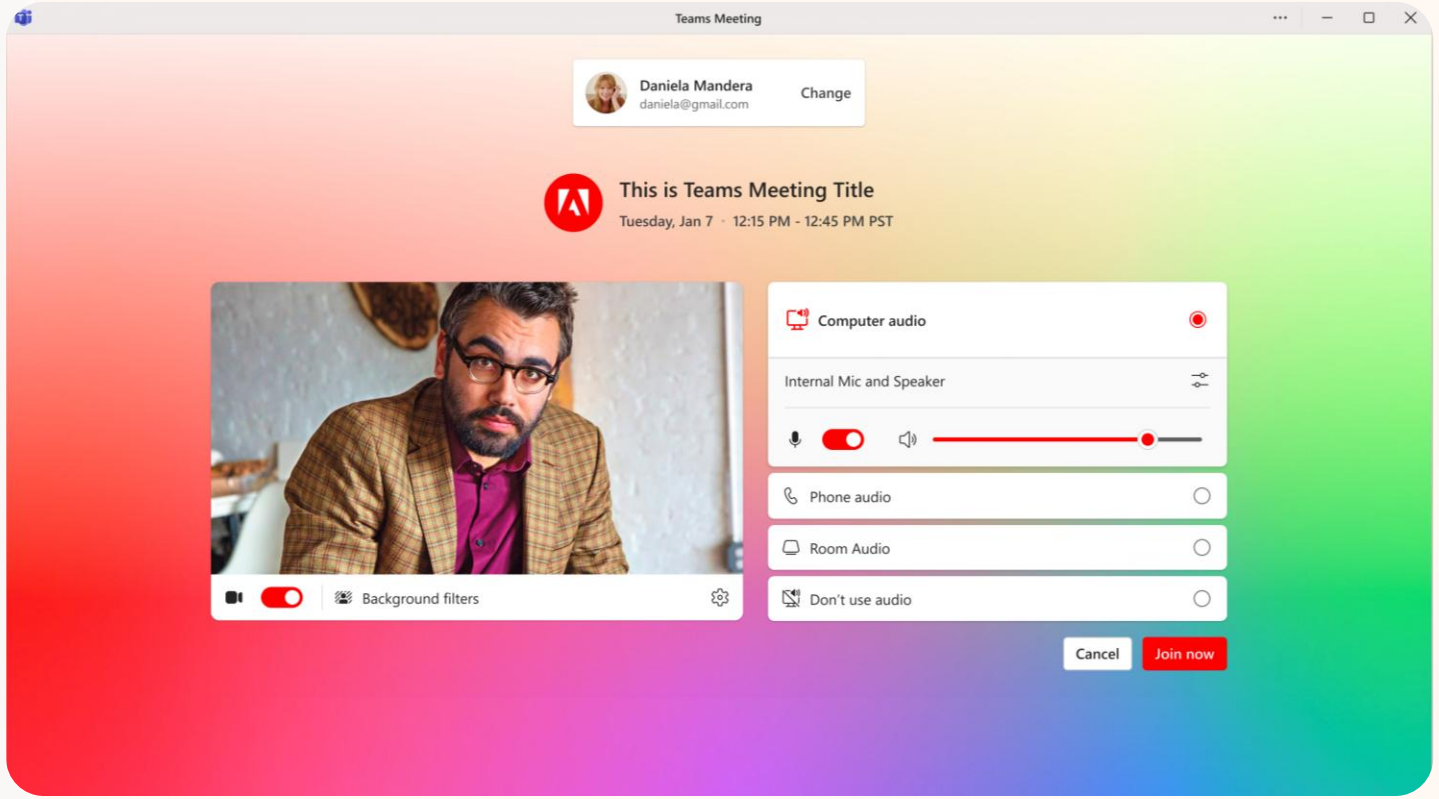
Customization
Tailor a preset environment or build a new experience

Event host tools
Orchestrate unique, dynamic experiences with event production capabilities.

RICH ENGAGEMENTS

Custom Branding

Build your brand into every interaction



Branded join lobby

See the logo and colors of your company when attendees join.

Org backgrounds

Ensure a professional look-and-feel through brand-approved backgrounds

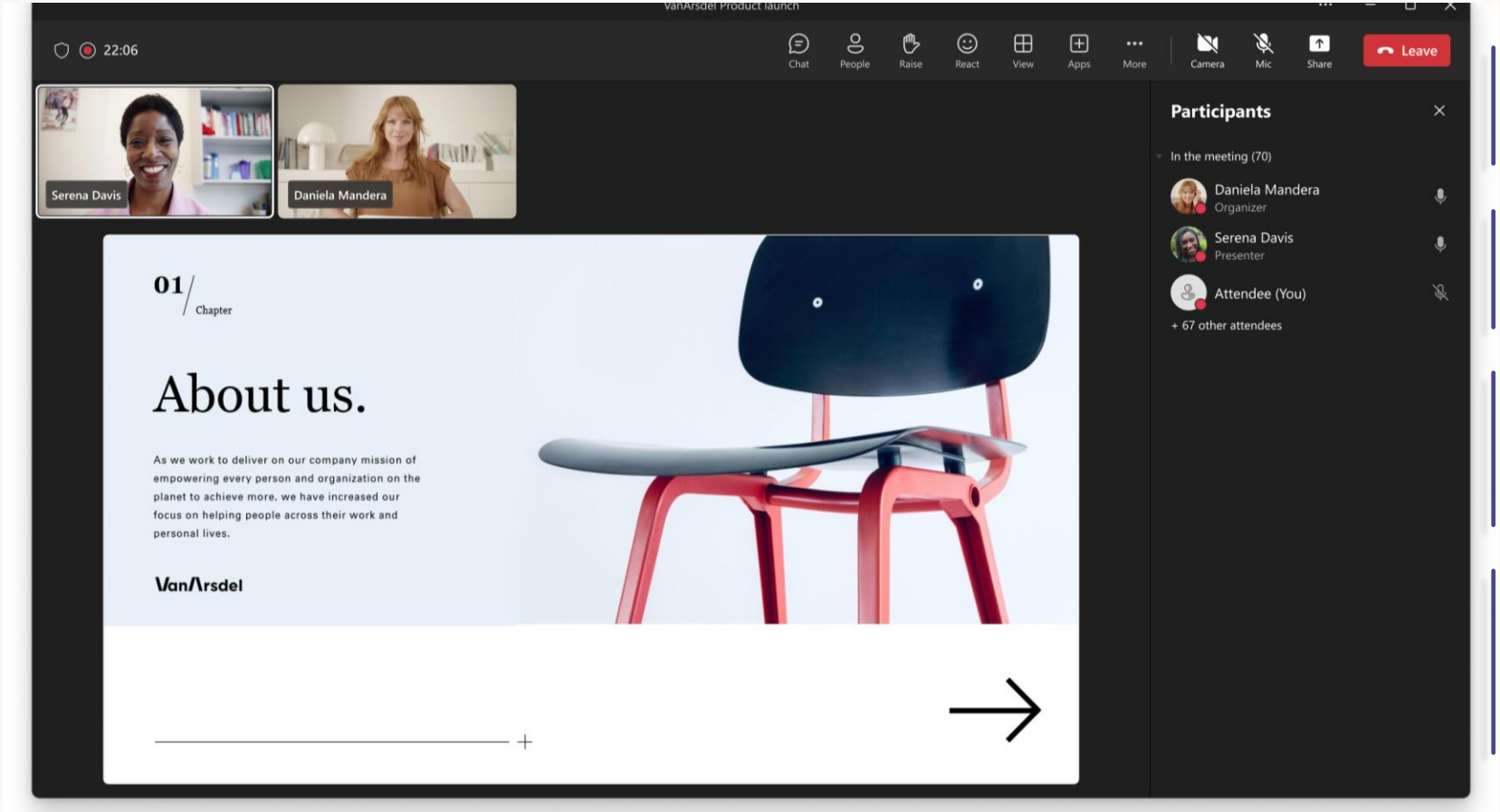
Custom together modes

Incorporate your brand into more fun and personalized ways to meet

RICH ENGAGEMENTS

Advanced Webinars

Host high-quality webinars using advanced functionality to drive deeper engagement and generate new leads



Registration
Manage demand with waitlist and manual approvals

Hide attendees
Enhance privacy by hiding attendee names

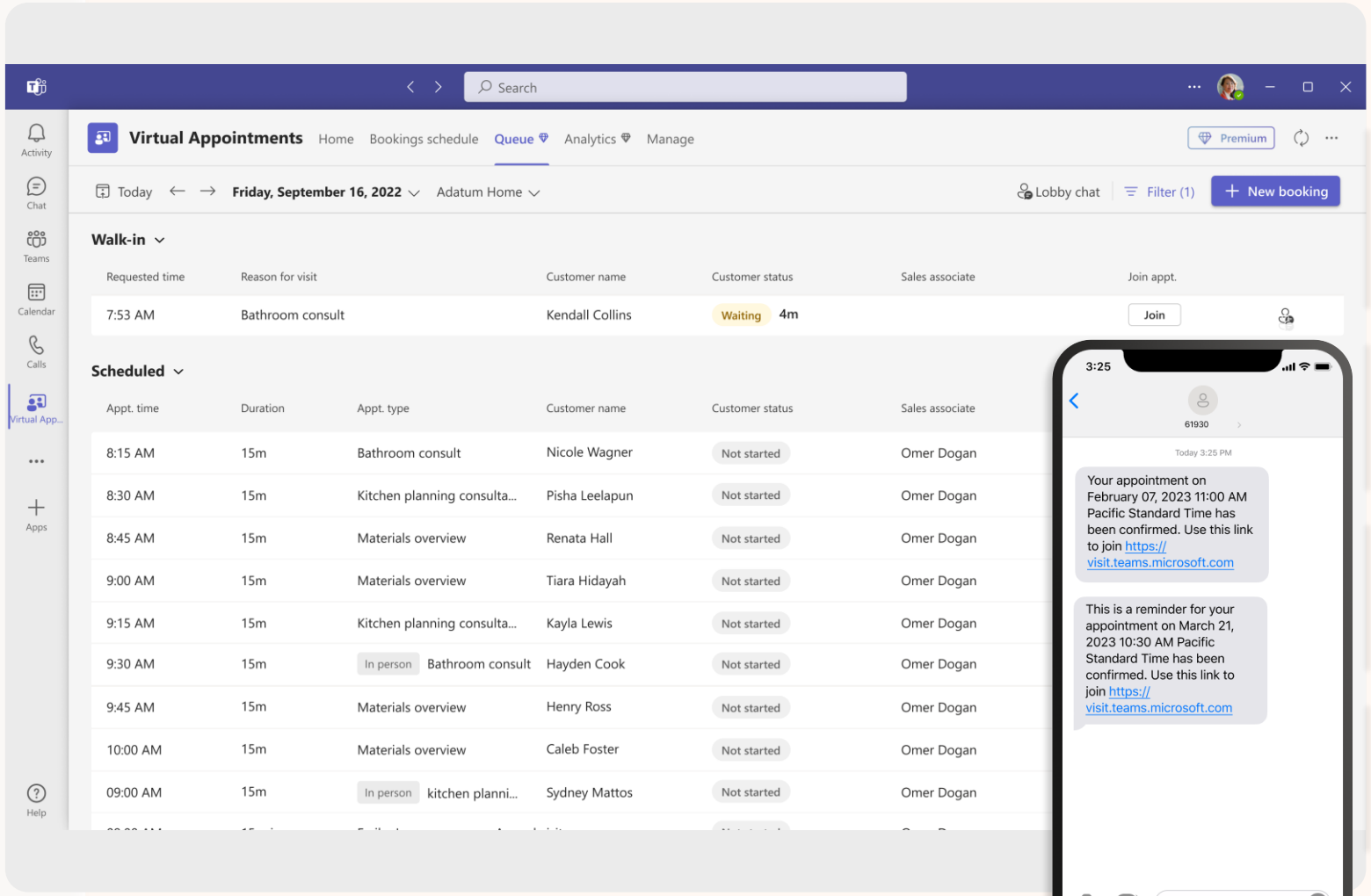
RTMP-in
Delivery dynamic content by streaming different media types

Measure engagement
Assess how content performed with engagement analytics reports

RICH ENGAGEMENTS

Advanced Virtual Appointments

Facilitate personalized business-to-customer interactions across the full appointment experience



Appointment management
Enable one queue view of scheduled and on-demand appointments

SMS reminders
Reduce no-shows with option to send out mobile reminders*

Branded lobby
Promote your brand with a customized waiting experience

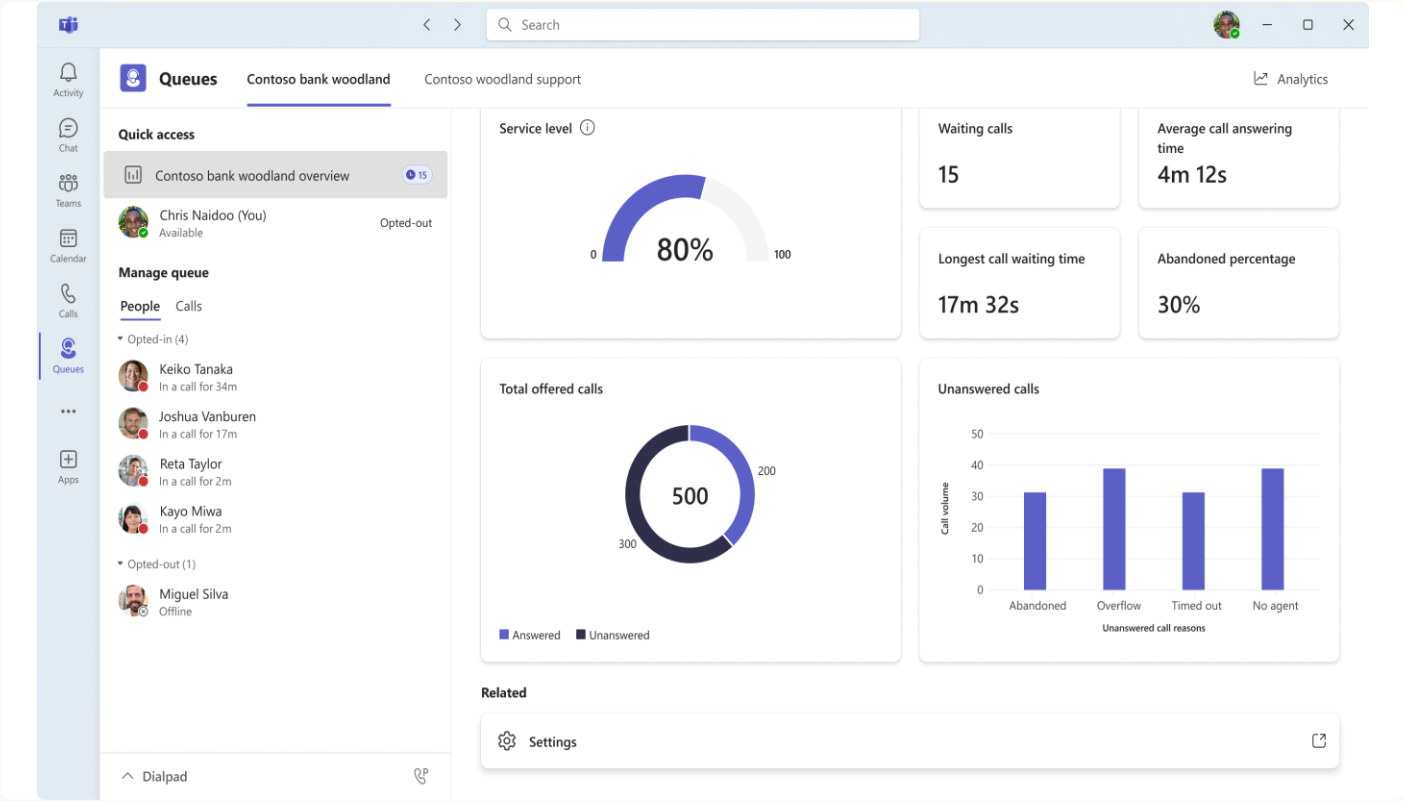
Analytics
Advanced reporting improves wait-times

**SMS notifications are supported in select geographies*

RICH ENGAGEMENTS

Queues App
(Public Preview)

Enhanced customer communications with advanced call queue handling



Collaborative routing
Reduce wait times with efficient call handling

No app switching
Employees make and receive customer calls in the flow of work

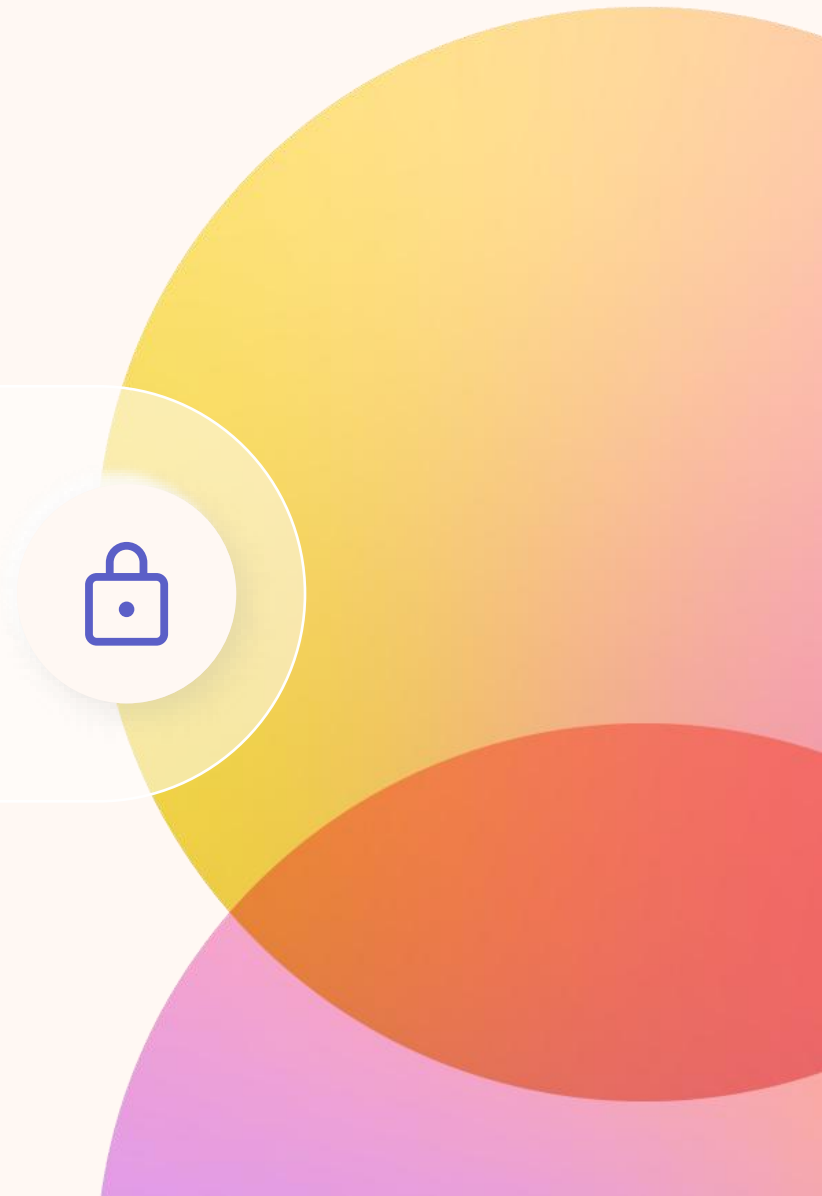
Manager tools
Improve team and queue performance with delegated administration

Analytics
Identify service improvement opportunities

Microsoft Teams

Teams Premium

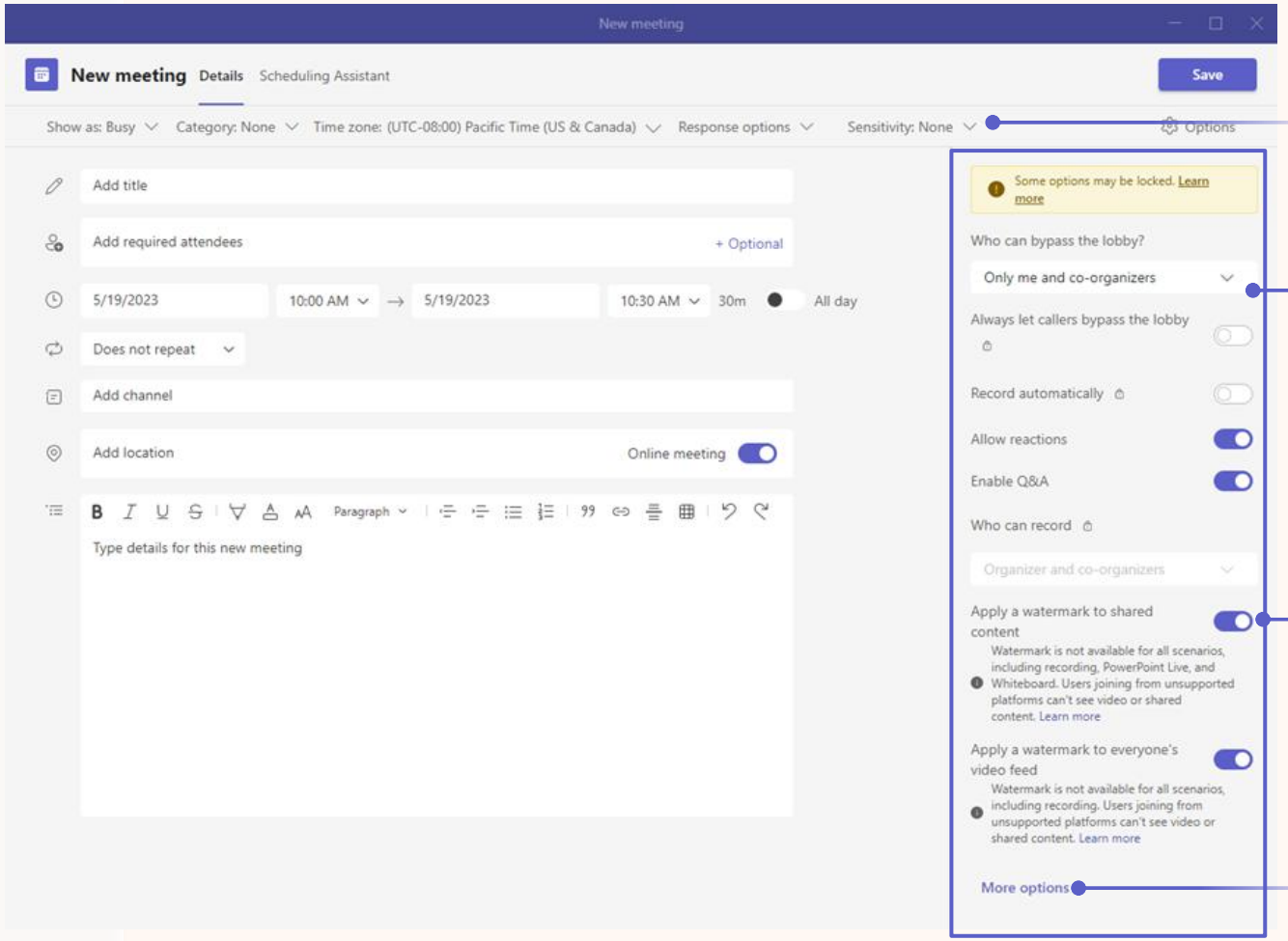
Advanced Protection & Management



PROTECTION & MANAGEMENT

Sensitive Meeting Protections

Safeguard confidential information exchanged in meetings



Sensitivity labels
Automate setup of meeting protection options**

Limit who can record
Prevent unauthorized meeting recordings

Watermarking
Deter leaks of shared content

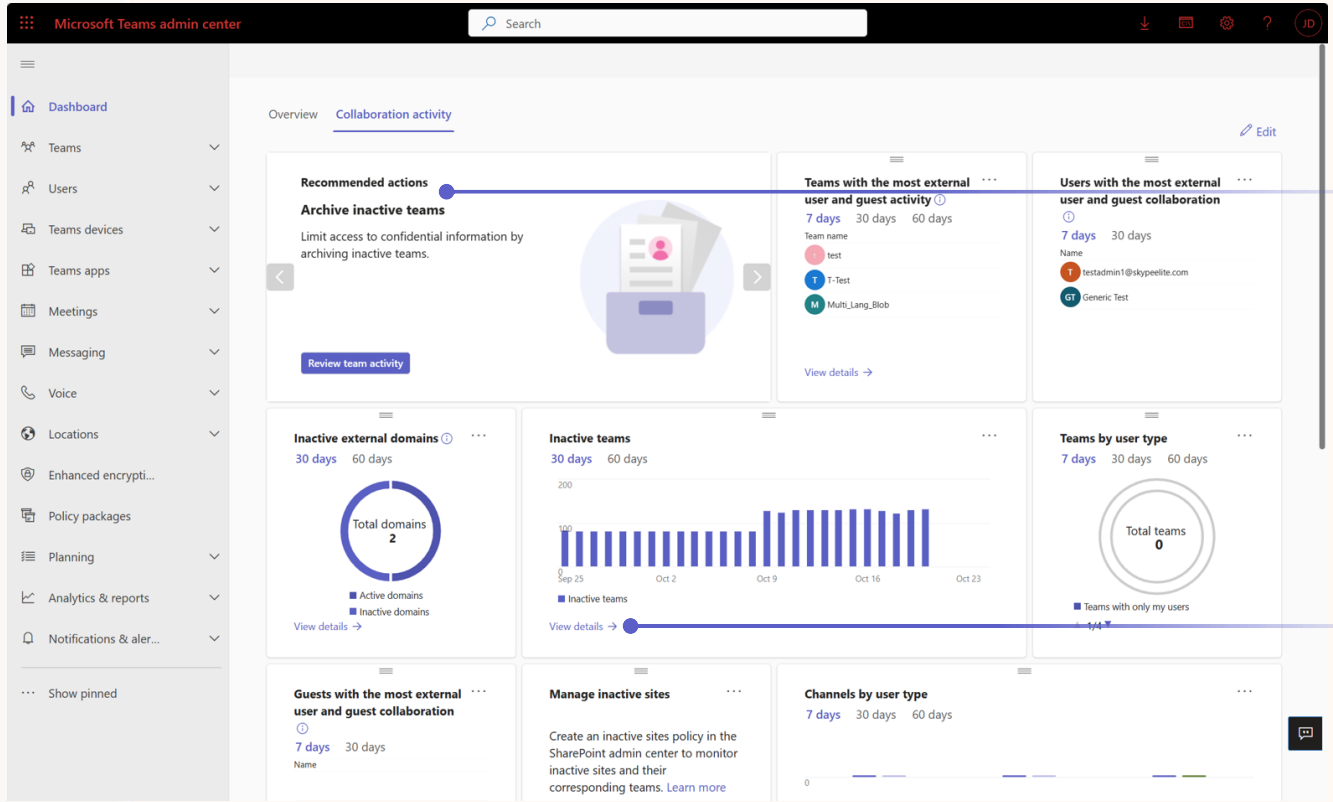
End-to-end encryption
Enable additional privacy protections*

*Teams protects your data with encryption in transit and at rest for all meetings
**Customers with an E5 license or E5 compliance

PROTECTION & MANAGEMENT

Advanced Collaboration Tools

Empower administrators with refined control and in-depth insights



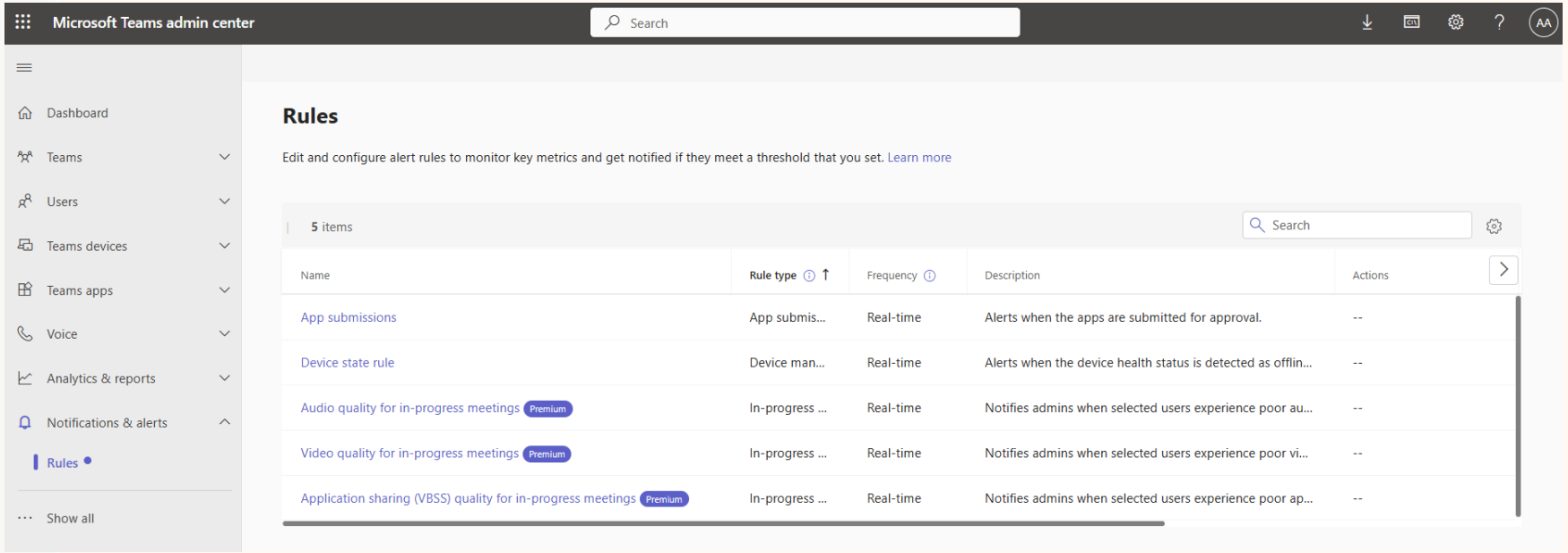
Pinpoint inactivity
Reduce sprawl and mitigate risks of information leakage

Collaboration analytics
Drill into detailed views and track trends over time

PROTECTION & MANAGEMENT

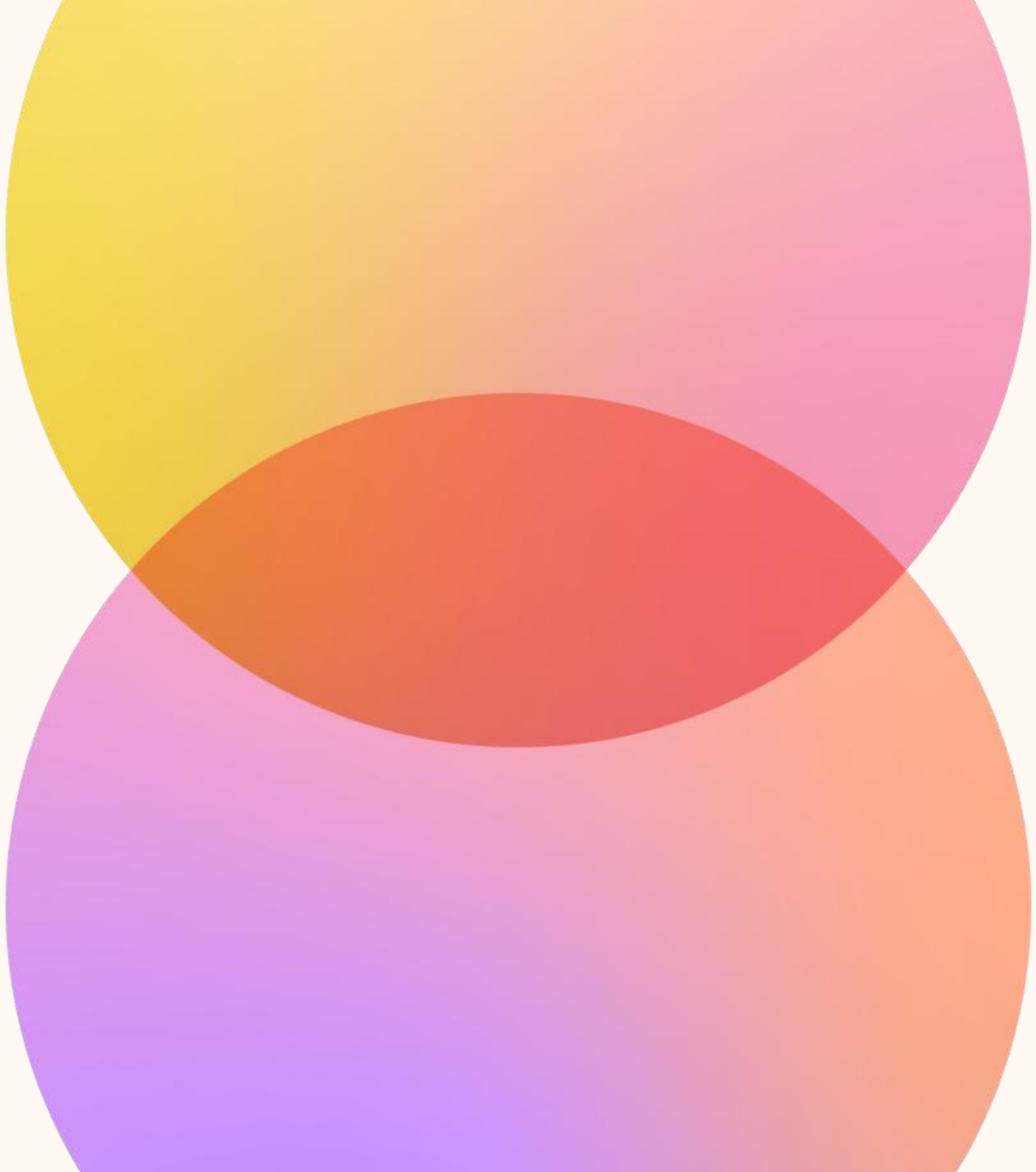
Real-time meeting quality telemetry

Ensure quality experiences with real-time meeting performance insights and advanced reporting



Intelligent monitoring

Proactively monitor meeting quality to identify and address audio, video and app-sharing related issues while the meeting is in progress.

Microsoft Teams

Thank you